



# Provider FAQs

## Ohio Medicaid Managed Care Plan COVID-19 Vaccination Member Gift Card Program

### What is the COVID-19 Member Gift Card Program?

The Ohio Medicaid Managed Care and MyCare Member Gift Card Program offers a \$100 gift card to any member who gets the initial dose of the Pfizer or Moderna COVID-19 vaccine or the single dose of the Johnson & Johnson COVID-19 vaccine. To be eligible for the gift card, a member must:

- Be currently eligible for and enrolled in one of the five Ohio Medicaid Managed Care Plans or Ohio MyCare plans
- Be 5 years of age or older
- Receive the initial dose of the vaccination before June 30<sup>th</sup>, 2022
- Have not yet had a COVID-19 vaccine

### Are members with Medicaid as their secondary health insurance eligible to receive the gift card?

Members who are eligible for Medicaid Managed Care or MyCare and present their current member ID card are eligible to receive the gift card. If they are a D-SNP plan member, they are not eligible for the gift card program.

### Can the COVID-19 vaccine be given with the flu vaccine?

Yes, the COVID-19 and flu vaccines can be given at the same time. For more information, review [2021-2022 Centers for Disease Control and Prevention \(CDC\) FAQs](#).

## FOR PROVIDERS HANDING OUT VACCINATION PROGRAM GIFT CARDS IN THEIR OFFICES:

### Should I give a member gift card if they say they had their vaccination on a previous day or at a different office/event?

If providers are administering the vaccine in office and participating in the member gift card program, the provider staff should only give the gift card on the day they administer the vaccination to the member. In all other situations, offices should:

- Give members their plan's voucher flier for requesting a gift card. Providers can access the [flier here](#).
- Direct members to call their plan's Member Services department – if there the provider does not have the voucher fliers

### How do I know if a member has received a COVID-19 vaccination?

Providers offering the COVID-19 vaccination can check the Ohio Department of Health's state immunization registry (ImpactSIIS) to validate if a member has received a vaccine. We recommend checking your office EMRs to validate as well. Providers are encouraged to bill for vaccine administration which is required for the COVID-19 Enhanced Reimbursement Program for providers. Contact your MCP point of contact for more information.



**Aetna**  
Provider Services 855-364-0974

**Buckeye Health Plan**  
Provider Services  
866-296-8731

**CareSource**  
Provider Services  
800-488-0134

**Molina Healthcare**  
Provider Services  
855-322-4079

**Paramount Advantage**  
Provider Services  
800-891-2542

**United Healthcare**  
Provider Services  
800-600-9007