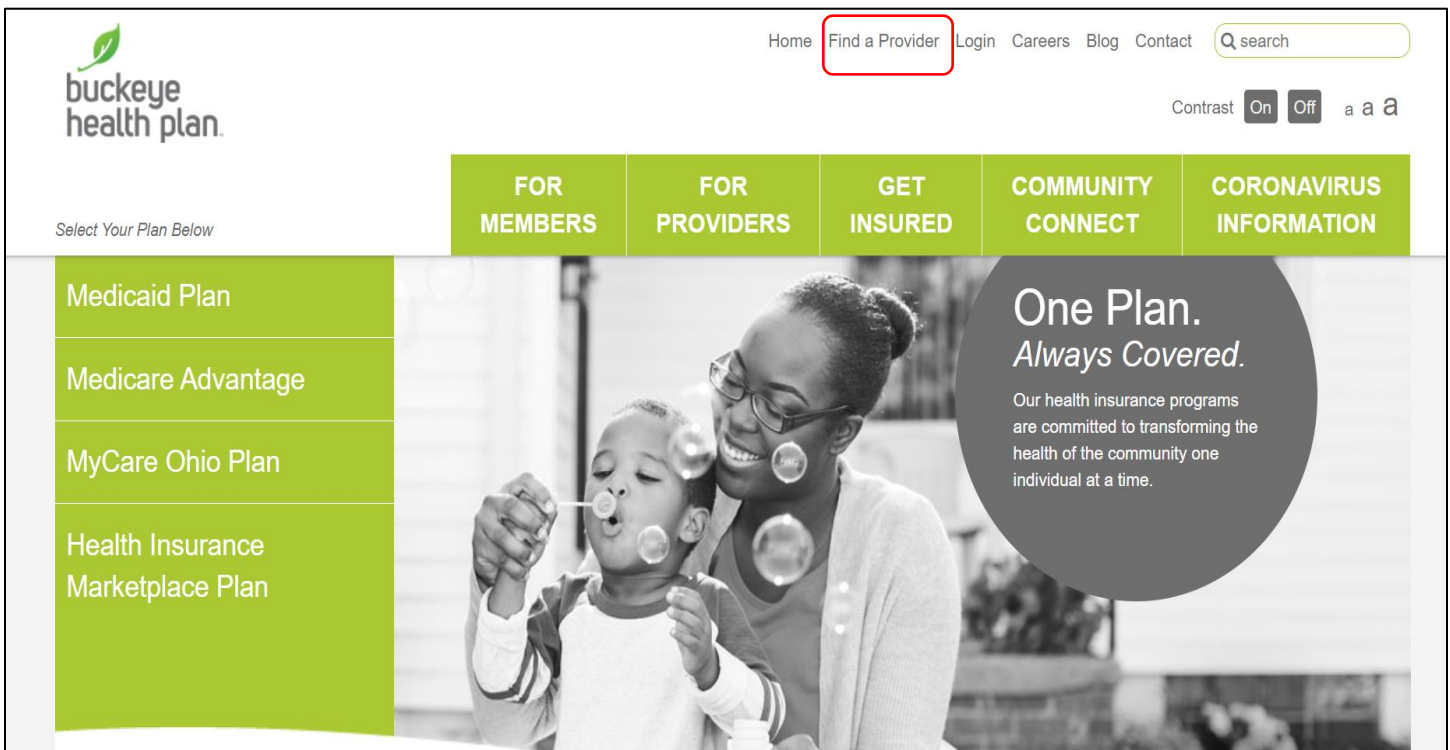




## Find-A-Provider Step by Step Guide

On the buckeyehealthplan.com home page, click on the Find-A-Provider link.






Once on the Find-A-Provider home page, click **Start Provider Search**.


A screenshot of the Buckeye Health Plan website's "Find A Provider" page. The page has a white header with the Buckeye Health Plan logo on the left, navigation links (Home, Find a Provider, Login, Careers, Blog, Contact) in the center, and a search bar on the right. Below the header is a green navigation bar with five buttons: "FOR MEMBERS", "FOR PROVIDERS", "GET INSURED", "COMMUNITY CONNECT", and "CORONAVIRUS INFORMATION". The main content area has a green sidebar on the left with the text "FIND A DOCTOR". The main content area has a heading "Find A Provider" followed by a paragraph: "Buckeye's provider directory is a list of physicians, hospitals and other healthcare providers that are available to you." Below this paragraph is a green button labeled "start provider search", which is highlighted with a red rectangular box. Underneath the button is a blue link: "Find a Provider: Step-by-Step Guide (PDF)". At the bottom of the main content area, there is a section titled "Please note:" followed by four bullet points: "A new browser window will open.", "If you have difficulty in reading or understanding this information, please contact Buckeye Health Plan member services at (866) 246-4358 or TTY at (800) 750-0750 for help.", "This information can be provided orally in English, or in your primary language.", and "Written translations may be available in certain languages and accommodations will be made for the visually impaired."





Upon entering the Find-A-Provider application, identify the location where you would like to search using **address, city, zip, county or place** and click Submit. You can also click the **Use My Current Location** feature.

This page also includes an option to **Log In** through the Member Portal, which will pre-populate basic information about the Member including their doctor into Find-A-Provider to provide a more streamlined search experience.

 MENU




 English ▼

 Log in ▼

### Find a Provider

Where do you want to search?

Street address, ZIP Code or county

 [Use my current location](#)

SUBMIT

If this is an emergency, **dial 911 immediately**

[Non-Discrimination Notice](#)   [Language Assistance](#)



Next, is the **Select a Network** page. Choose from the drop down of available options to tailor your search based on network.

**\*NOTE\*** For 2022, the Allwell Medicare plans will be rebranded to Wellcare by Allwell.

A screenshot of the "Select a Network" page on the Buckeye Health Plan website. The page has a header with the Buckeye Health Plan logo, a menu icon, a globe icon with "English" and a dropdown arrow, and a user icon with "Log in" and a dropdown arrow. The main content area is titled "Select a Network" and contains a form with the question "What is your network?". Below the question is a dropdown menu. The dropdown menu is open, showing a list of network options. The first option is "MyCare Ohio (Medicaid and Medicare Buckeye Members)" with a downward arrow. Below this is a section header "Select a network". The list of options includes "Allwell Dual Medicare HMO SNP", "Allwell Medicare Complement HMO", "Allwell Medicare HMO", "Medicaid from Buckeye Health Plan" (which is highlighted in blue), and "MyCare Ohio (Medicaid and Medicare Buckeye Members)". A red rounded rectangle highlights the entire dropdown menu area.



Next, is the main search page. Search by two main options.

- 1) Utilize the quick search bar, which allows for searches **by Provider Name, Provider Type/Specialty, Provider Number (NPI) or Popular Search** options.
- 2) Utilize the category tiles, which provides a more guided search split into 6 main categories, **Medical Professionals** (i.e. Primary Care or Specialist), **Medical Facilities** (i.e. hospital or clinic), **Behavioral Health** (i.e. Therapist), **Vision** (i.e. Optometrist), **Dental** and **Pharmacy & Medical Supplies**.

A screenshot of the Buckeye Health Plan search page. The page has a header with the Buckeye Health Plan logo, a menu icon, and links for "English" and "Log in". The main content area is titled "Search by name, specialty, and more". Below this title, there is a search bar with a dropdown menu labeled "Start by selecting a search type:". The dropdown menu is open, showing options: "Select...", "Provider Name", "Provider type/specialty", "Provider Number (NPI)", and "Popular Searches". To the right of the search bar is a "SEARCH" button. Below the search bar, there is a section titled "Choose a category" with a green circle containing the word "OR". This section contains six category tiles, each with an icon and a description: "Medical Professionals" (stethoscope icon), "Medical Facilities" (hospital icon), "Behavioral Health" (gears icon), "Vision" (eye icon), "Dental" (tooth icon), and "Pharmacy & Medical Supplies" (Rx icon). The tiles are arranged in a 2x3 grid. A red box highlights the search bar and the category tiles.



Guided Category Route – clicking **Medical Professionals** tile on the previous main search page takes you to the grouping tile page, which presents the user with two options: **Primary Care** or **Medical Specialist**.

Once an option is selected, the user will be presented a drop down to choose a specific **Specialty** (optional). Once a Specialty is selected, click **Search**. Or click **Search** without selecting a Specialty.

The screenshot shows the 'What kind of Medical Professional?' selection screen. At the top left is the Buckeye Health Plan logo and a 'MENU' button. At the top right are 'English' and 'Log in' options. The main heading is 'What kind of Medical Professional?'. Below this are two selectable options, each with an icon and text: 'Primary Care' (Family Practitioners, internists, pediatricians, OB-GYN and other primary care) and 'Medical Specialist' (Health care professionals that go beyond primary care and treatment). A red rounded rectangle highlights these two options. Below them is an 'Optional: What kind of Medical Specialist?' section. It includes a 'Select a Specialty' dropdown menu with a 'Click to View Options' link. A note states: 'Adding a Specialty will narrow your search. You will only see Providers with this Specialty in your results.' At the bottom of this section are 'CANCEL' and 'SEARCH' buttons.

This screenshot shows the specialty selection dropdown menu that appears after selecting 'Medical Specialist'. The dropdown list is open, showing a scrollable list of medical specialties. A red rounded rectangle highlights the entire dropdown area. The 'Cardiology (Heart, Blood Vessels)' option is highlighted in blue. Other visible specialties include: Acupuncturist, Adult Congenital Heart Disease, Advanced Practice Midwife, Allergy (Allergies) & Immunology (Immune System), Anesthesiology, Anesthesiology: Pain Medicine, Audiologist, Behavioral Neurology & Neuropsychiatry, Case Management, Case Manager/Care Coordinator, Chiropractor (Bones, Joints), Clinical Cardiac Electrophysiology, Clinical Neurophysiology, Clinical Nurse Specialist, Colon (Bowels) & Rectal Surgery (Operations), Critical Care (Intensivist): Pediatrics (Babies, Children), Critical Care Medicine, and Dermatology (Skin). Below the list is a 'Click to View Options' link. At the bottom of the screen, the 'SEARCH' button is highlighted with a red rounded rectangle.



After clicking search, the user is presented with the results page.

- At the top, the **total results** obtained is listed for the search along with the **network, search radius** and **location**.
- Below that is a banner with links for various required disclosures in OH.
- Below that are the results cards which includes **provider name, location name, address, accessibility of the provider location, miles away from location searched, phone** and **more contact information**.
- On the right side of the card are the stop light indicators, which identify whether the provider is **Accepting New Patients, In Network, Primary Care Provider** or whether the provider is **Open Now** with a link to their specific hours.

The screenshot shows the search results page for Medical Specialists. At the top, the Buckeye Health Plan logo is on the left, and a globe icon, 'English', and a 'Log in' button are on the right. The main heading is 'Results for Medical Specialist' with a subtext 'Showing 23987 results in Medicaid from Buckeye Health Plan' and 'Searching within 200 miles of Columbus, OH, USA'. Below this is a blue banner with links to various notices. The first result card for Ahmed Abo-Mahmood, DPM, includes his name, title, address, accessibility status, distance, and phone number. To the right of the card are four status indicators: 'Accepting new patients' (green), 'In network' (green), 'Primary Care Provider' (red), and 'Open now' (green). A vertical list of letters (A-N) is on the far right. The second result card for Michael Worpell, DPM, is partially visible below.

**Results for Medical Specialist**  
Showing 23987 results in Medicaid from Buckeye Health Plan  
Searching within 200 miles of Columbus, OH, USA  
Updated: 08/17/2021

Please read: [Women's Health Notice](#) | [Family Planning Notice](#) | [Primary Care Clinics Notice](#) | [Information about FOHC and RHC Providers](#) | [Information about Pharmacists](#)

**Ahmed Abo-Mahmood, DPM**  
Practitioner  
Senior Well POD of Ohio LLC  
Podiatrist –Not Certified;  
20 S Third Street Suite 210, Columbus, OH 43215  
Accessibility: Some criteria met  
0.11 miles away  
(844) 882-3127 | [More contact information](#)

Accepting new patients  
In network  
Primary Care Provider  
Open now [View hours](#)

**Michael Worpell, DPM**  
Practitioner  
Senior Well POD of Ohio LLC  
Podiatrist –Not Certified;  
Open now [View hours](#)



Clicking the Show Details on the card expands the card to display additional details about the provider that are customized for Buckeye Health Plan.

buckeye health plan.

English Log In

**Results for Medical Specialist**  
Showing **23987** results in [Medicaid from Buckeye Health Plan](#)  
Searching within **200 miles** of **Columbus, OH, USA**  
Updated: 08/17/2021

[FILTER](#) [NEW SEARCH](#)  
[PRINT](#)

Please read: [Women's Health Notice](#) | [Family Planning Notice](#) | [Primary Care Clinics Notice](#) | [Information about FOHC and RHC Providers](#) | [Information about Pharmacists](#)

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 0.11 miles away  
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Accepting new patients  
 In network  
 Primary Care Provider  
 Open now [View hours](#)

[Show details](#)

**Michael Worpell, DPM**  
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Senior Well POD of Ohio LLC  
Podiatrist —Not Certified;  
  
 Accepting new patients  
 In network  
 Primary Care Provider  
 Open now [View hours](#)

ALL

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Accepting new patients  
 In network  
 Primary Care Provider  
 Open now [View hours](#)

ADDITIONAL PRACTITIONER LANGUAGES None	AGE LIMITATIONS 18 yr(s) - 99 yr(s)	COUNTY Franklin
CULTURAL TRAINING <a href="#">View Cultural Training</a>	DISORDERS TREATED <a href="#">View Disorders Treated</a>	FACILITY ACCREDITATION None
GENDER Male	GENDER LIMITATION None	HOSPITAL AFFILIATIONS None
NATIONAL PROVIDER IDENTIFIER 1215425574	OPEN WEEKENDS No	TELEHEALTH Yes


[Reference Information](#)  
[Hide details](#)








Clicking the **miles away link** will trigger the map page to open.


The map includes provider carrots that were loaded on the results page with an indicator for the location the user searched from including an info box for the specific provider that is being viewed.



English   Log in

 **Results for Medical Specialist**  
Showing **23987** results in **Medicaid from Buckeye Health Plan**  
Searching within **200 miles of Columbus, OH, USA**  
Updated: 08/17/2021

[FILTER](#) [NEW SEARCH](#)  
[PRINT](#)

 Please read: [Women's Health Notice](#) | [Family Planning Notice](#) | [Primary Care Clinics Notice](#) | [Information about FOHC and RHC Providers](#) | [Information about Pharmacists](#)


**Ahmed Abo-Mahmood, DPM**  
Practitioner  
Senior Well POD of Ohio LLC  
Podiatrist –Not Certified;


✓ Accepting new patients


✓ In network

✗ Primary Care Provider

✓ Open now [View hours](#)

 Accessibility: [Some criteria met](#)

 **0.11 miles away**

 (844) 882-3127 | [More contact information](#)

[Show details](#)

**Michael Worpell, DPM**  
Practitioner  
Senior Well POD of Ohio LLC  
Podiatrist –Not Certified;

✓ Accepting new patients

✓ In network

✗ Primary Care Provider

✓ Open now [View hours](#)

ALL

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The map shows the location of the Senior Well POD of Ohio LLC at 20 S Third Street, Suite 210, Columbus, OH 43215. The map includes a sidebar with the following information:

- Senior Well POD of Ohio LLC**
- 20 S Third Street Suite 210 Columbus, Ohio 43215
- [Get directions](#)
- [Public Transportation](#)
- [Return to provider list](#)

The map displays the surrounding area, including the Scioto River, various streets (W Spring St, W Long St, W Broad St, W Rich St, E Spring St, E Long St, E Broad St, E Main St, E Cherry St), and landmarks such as the Columbus Museum of Art, Columbus College of Art & Design, and the Columbus Public Health building.

1-866-246-4358 | TTY/TDD: 711 | buckeyehealthplan.com 4349 Easton Way, Suite 300 Columbus, OH 43219



Clicking the **filter** button will open a modal with various filter options to further narrow down the result set, including radius, provider type, gender, various check box filters in addition to **Cultural Training, HCBS, NPI, Pharmacy Types, Modalities, Disorders Treated, Certifications, Group & Hospital Affiliations and Additional Practitioner Languages.**

buckeye health plan.

English Log in

**Results for Medical Specialist**  
Showing **23987** results in Medicaid from Buckeye Health Plan  
Searching within 200 miles of Columbus, OH, USA  
Updated: 08/17/2021

FILTER NEW SEARCH PRINT

Please read: [Women's Health Notice](#) | [Family Planning Notice](#) | [Primary Care Clinics Notice](#) | [Information about FOHC and RHC Providers](#) | [Information about Pharmacists](#)

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Accepting new patients  
 In network  
 Primary Care Provider  
 Open now [View hours](#)

Show details

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Accepting new patients  
 In network  
 Primary Care Provider  
 Open now [View hours](#)

Show details

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buckeye health plan.

English Log in

**Results for Medical Specialist**  
Showing **23987** results in Medicaid from Buckeye Health Plan  
Searching within 200 miles of Columbus, OH, USA  
Updated: 08/17/2021

FILTER NEW SEARCH PRINT

Please read: [Women's Health Notice](#) | [Family Planning Notice](#) | [Primary Care Clinics Notice](#) | [Information about FOHC and RHC Providers](#) | [Information about Pharmacists](#)

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 In network  
 Primary Care Provider  
 Open now [View hours](#)

Show details

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 0.11 miles away  
 (844) 882-3127 | [More contact information](#)

Accepting new patients  
 In network  
 Primary Care Provider  
 Open now [View hours](#)

Show details

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**Filter Options**

Enter Name

Provider Type

Gender

☐ Provider  
☐ Practitioner  
☒ Either

☐ Male  
☐ Female  
☒ Either

Disability Access

☐ Show Filters  
☒ No Filters Applied

☐ Accepting New Patients  
☐ Open After 5:00 PM  
☐ Open Weekends  
☐ Patient Centered Medical Home  
☐ Extended Day Supply  
☐ Telehealth

CANCEL

APPLY