

Health Equity Best Practices

Cultural Competence Training

Buckeye Health Plan is dedicated to practicing cultural awareness, humility and mindfulness to ensure all our members receive optimum care during their healthcare experience.

One step toward achieving this is to ensure all our providers participate in required annual Cultural Competency training. If you don't have your own curriculum available that meets Center for Medicare and Medicaid Services requirements, you can use our Cultural Competency Training found on our [Required Trainings](#) section of the website. Once you have completed the training, please let us know by completing the Attestation form located in this section.



Note: if you have already completed a Cultural Training elsewhere, that meets CMS requirements, please complete our [Attestation](#) form located on our Cultural Competency Training page.

Cultural Training data is collected to support NCOA requirements and allows BHP to confidently report that Providers' practice cultural humility within our member populations.

Race, Ethnicity & Language

Race, Ethnicity and Language (REL) allows Buckeye to utilize demographic information to identify health risks and needs of our member population. Our teams use this data to improve quality in healthcare settings. Race and ethnicity are reflections of identity and social experiences, providing a deep dive into social determinants of health and populations that are underserved. REL data provides necessary insight into how these social experiences affect health outcomes.

Providers have the option to include race and ethnicity for member visibility on their provider profile by going to our Demographic Change Form found under our [Provider Resources/Forms](#) section of the website.



We appreciate your efforts. Improving and practicing cultural awareness, humility and mindfulness can help you better understand and respond to the needs of patients while maintaining a professional level of respect, objectivity, and identity.