

FRONT PANEL**BACK PANEL**

<Wellcare By Allwell>
 <Wellcare Dual Access
 (HMO D-SNP)>
 CMS#: <H0908-001>
 Effective Date: <MM/DD/YYYY>

MEMBER INFORMATION

Name: <First MI Last>
Member ID#: <XXXXXXXX-XXX>
Issuer ID: <(80840)> <9151014609>

PROVIDER INFORMATION

PCP Name: < >
PCP Phone: < >
PCP Office Visit: \$0

FOR EMERGENCIES Dial 911 or go to the nearest Emergency Room (ER).

PHARMACY INFORMATION

Rx Processor Part D:
 <Express Scripts®>
RXBIN: <610014>
RXPCN: <MEDDPRIME>
RXGRP: <2FFA>

www.wellcare.com/allwellOH

FOR MEMBERS

Member Services: <1-844-796-6811 (TTY: 711)>
Nurse Advice Line: <1-844-796-6811 (TTY: 711)>
Access2Care Transportation: <1-844-515-6875 (TTY: 711)>
DentaQuest Dental: <1-844-822-8113 (TTY: 711)>
Premier Vision: <1-888-285-2826 (TTY: 711)>

FOR PROVIDERS

For Member eligibility and Medical prior auth/referrals: <1-844-796-6811>
Medical Claims: <Wellcare By Allwell> <Attn: Claims>
 Payor ID: <68069> <P.O. Box 3060 Farmington, MO 63640-3822>



Pharmacy prior auth: <1-800-867-6564>
 For help: (PHARMACY USE ONLY) <1-833-750-0202>
Submit Part D Drug Claims to: <Wellcare By Allwell> < Attn: Member Reimbursement Dept> <P.O. Box 31577><Tampa, FL> <33631-3577>

APRON

Enclosed is your new Wellcare By Allwell identification card. Please continue using your current ID card through the end of the current year, then use this card beginning the first of the year.

You'll want to take a few minutes to carefully review all of the information on the card, including the spelling of your name. Also, be sure the PCP you selected matches what is on your ID card. If it doesn't, please call Member Services at 1-844-796-6811 (TTY: 711) so we can fix that for you. If you didn't select a PCP, we selected one for you; but don't worry, you can choose a new PCP by calling Member Services at the number noted above. We can help you Monday-Friday, 8 a.m. to 8 p.m. Between October 1 and March 31, we're available Monday-Sunday, 8 a.m. to 8 p.m.

Your ID card is very important so be sure to have it with you and show it at all of your healthcare appointments.

Thank you for choosing Wellcare By Allwell . We appreciate the trust you put in us and look forward to serving you.