







## 2025 P4P/P4Q Program Booklet

Pay for Performance and Partnership for Quality Programs

Medicaid (Buckeye Health Plan) 866.296.8731 Medicare (Wellcare By Allwell) 855.766.1851 Marketplace (Ambetter) 877.687.1189

## Table of contents

#### Medicaid

	Overview	3
	Medicaid 2025 Program Measures	4
	Frequently Asked Questions & Resources	5
Well	care By Allwell	
	Overview	7
	Wellcare By Allwell 2025 Program Measures	8
Amb	etter	
	Overview	13
	Ambetter 2025 Program Measures	15

#### 2025 P4P/P4Q PROGRAM BOOKLET

# To Our Valued Provider Network Partners,

We are happy to deliver our 2025 Quality Incentive Program to our Primary Care Physicians. This program supports closing HEDIS-based care gaps for our members. Closing these care gaps can improve the overall health and wellness of our members, your patients, and we appreciate your active participation in the program.

The Quality program has been designed for each individual Line of Business (LOB). There are separate Medicaid, Marketplace and Medicare programs, which will allow the programs to be based on the LOB's own population. Separating out the programs allows you to focus on measures that matter most for each LOB.

All Primary Care Physicians, who have at least one Buckeye member that qualifies for a measure, are eligible. Please see detailed information in the 2025 Quality Performance Measures document for each LOB.

We appreciate the care you provide our members and look forward to strengthening our partnership with you to close care gaps and further improve health outcomes for your Buckeye Health Plan patients.

If you have questions, please reach out to your Provider Engagement Administrator or call Provider Services.

Thank you for being our partner in care.

Natalie Lukaszewicz
Vice President, Network Development & Contracting,
Buckeye Health Plan

**BUCKEYE HEALTH PLAN** 

# Medicaid Program buckeye health plan.



### Overview

#### **Eligible Members:**

Buckeye Health Plan members who have formally been assigned to a Contracted BHP Provider

#### **Performance Incentive:**

Each measure has its own incentive amount paid after achieving the minimum target score

#### **Requirements for Payout:**

- Payout 50% of measure incentive amount for reaching Target 1
- Payout 100% of measure incentive amount for reaching Target 2

#### **Measurement Period**

- Measurement period is Jan. 1 Dec. 31, 2025
- All claims and encounters must be received by March 31, 2026

#### **Date of Service:**

Retroactive to January 1st to allow for full credit of all gaps closed during the measurement time period

#### **Reports and Payment:**

- Three payouts per year (Q1-2/Q3/Q4-Final Reconciliation)
- Monthly reporting gaps in care
- Performance scorecard Payment Level: Paid at the TIN levels

### How does the P4P work?

- The P4P measures are based on Buckeye Medicaid State P4P measures and are consistent with NCQA and HEDIS quality performance standards
- Each measure is assigned an incentive dollar amount and target percentage
- Tier targets based on HEDIS and ODM percentiles
  - Target 1: 50% of incentive dollar amount
  - Target 2: 100% of incentive dollar amount
- **Each measure is evaluated** independently and can qualify and receive an incentive payment for one, multiple or all of the measures
- Measures are intended to be closed with claims data, although supplemental data is accepted
- Payments are made via paper checks, based on TAX ID

2025 P4P/P4Q PROGRAM BOOKLET

## Medicaid 2025 Measure and Incentive Summary

Healthcare Effectiveness Data and Information Set (HEDIS) measures included in the 2025 Medicaid P4P (P4P) program are represented in the following table. National benchmark targets are based on those established by the National Committee for Quality Assurance (NCQA). The financial incentives are paid by Buckeye according to the target met for each measure.

HEDIS® MEASURES	Target 1 (Payout 50%)	Target 2 (Payout 100%)	Incentive Amount
Adults' Access to Preventive/Ambulatory Health Services - Total	78.35%	83.25%	\$10.00
Asthma Medication Ratio, ages 5-11	79.7%	83%	\$20.00
Asthma Medication Ratio, ages 12-18	73.37%	76.5%	\$20.00
Breast Cancer Screening (BCS-E)	55.68%	59.51%	\$15.00
Cervical Cancer Screening (CCS-E)	57.18%	61.56%	\$15.00
Child and Adolescent Well-Care Visits 12-17 years	48.1%	53.1%	\$15.00
Chlamydia Screening in Women, ages 21-24	62.63%	66%	\$10.00
Controlling High Blood Pressure	67.4%	71%	\$10.00
Follow-Up After Emergency Department Visit for Mental Illness – Total Follow-up within 30 Days	64.29%	68.69%	\$15.00
Prenatal and Postpartum Care - Timeliness of Prenatal Care	84.55%	88.58%	\$20.00
Prenatal and Postpartum Care - Postpartum Care	80.23%	83.33%	\$20.00
Statin Therapy for Patients with Cardiovascular Disease - Total	83%	85.89%	\$20.00
Well-Child Visits in the First 30 Months of Life, 0-15 Months (6 or More Visits)	66.44%	69.67%	\$15.00

5

## Frequently Asked Questions and Resources

#### How does the program work?

Buckeye Health Plan is focusing on measures that have the greatest potential to positively impact the health and wellness of your Buckeye Health Plan patients, and potentially avoid future health issues, preventable hospitalizations and emergency room visits. The most important step you can take to improve the health of your patients is to engage with them and encourage they visit you for regular care.

Each quality measure is evaluated independently, and providers can qualify to receive an incentive payment for achieving one, multiple, or all of the measures. In addition, only one (1) qualified member is needed per measure to be eligible for the incentive payment.

#### Who is eligible to participate in the program?

The program is available to all Buckeye Health Plan network primary care provider (PCP) partners.

#### Who is considered a qualifying member?

A qualifying member is someone who meets the criteria to be included in the denominator for the measure as defined by HEDIS technical specifications. This may be a combination of age, gender or diagnosis identified on a claim.

#### Who is considered a compliant member?

A patient who is a Buckeye Health Plan member and receives a prescribed service based on the HEDIS technical specifications for that measure is considered a compliant member. This is determined based on claims paid by Buckeye Health Plan.

#### When will these measures go into effect?

Providers are given credit for any and all applicable services that their assigned Buckeye Health Plan members receive, beginning Jan. 1, 2025. This aligns with the HEDIS measurement year. Incentive calculations begin Jan. 1, 2025.

#### What is the best source of care gap information for my patients?

The Provider Analytics Dashboard provides performance insights, with member-level drill-down and export available. Provider Analytics prioritizes measures based on providers' performance to help identify where to focus clinical efforts in order to optimize P4P payouts. The dashboards are refreshed monthly. Access this tool on the Buckeye Health Plan Provider Portal.

#### How is my performance tracked?

Your performance on these measures is based on claims data you submit. Please make sure to include all applicable codes and documentation. You can track your pay-for-performance earnings in the Provider Analytics Dashboard on our Secure Provider Portal at Buckeye Health Plan/providers.

2025 P4P/P4Q PROGRAM BOOKLET — 6



## Wellcare By Allwell Medicare Program



Wellcare By Allwell understands that the provider-member relationship is a key component in ensuring superior health care and the satisfaction of our members. Because we recognize these important partnerships, we are pleased to offer the 2025 Partnership for Quality (P4Q) Bonus Program, which rewards PCPs for ddressing preventive care and closing gaps in care.

## Medicare Partnership for Quality (P4Q) Program Overview

#### **Measurement Period**

- Measurement period is Jan. 1 Dec. 31, 2025
- All claims and encounters must be received by Jan. 31, 2026

#### Members assigned to the physician based on the following:

- If the anchor date is prior to the payment date, it is the provider assigned as of the anchor date
- If the anchor date is after the payment date, the current provider is assigned

#### **Description**

- Consistent program for all Medicare providers
- Bonus amounts are based on measure weight and complexity

#### **Program Requirements**

- Program is open to all PCPs
- Claims based program members need to be seen and claims must be submitted

#### **Reporting and Payouts**

- Care gap reports available in late Q1
- Three quarterly payments and a final true-up payment
- Payments for xCelys are made at the vendor level, while payments for Amisys are made at the TIN level

\*H contract – CMS contract number for our agreement to provide Medicare services

## Program Measure and Incentive Summary

The program consists of 15 measures.

- Base payments are the minimum amount that a provider will receive per member for closing program measures
- Measures are calculated and rewarded individually

PROGRAM MEASURES	Amount Per
BCS - Breast Cancer Screening	\$50
CBP - Controlling High Blood Pressure	\$75
COA - Care for Older Adults - Functional Status*	\$25
COL - Colorectal Cancer Screen	\$50
EED – Diabetes – Dilated Eye Exam	\$25
FMC – F/U ED Multiple High Risk Chronic Conditions	\$50
GSD - Diabetes HbA1c <= 9	\$75
KED – Kidney Health Evaluation for Patients with Diabetes	\$50
Medication Adherence - Blood Pressure Medications	\$50
Medication Adherence - Diabetes Medications	\$50
Medication Adherence – Statins	\$50
OMW – Osteoporosis Management in Women Who Had Fracture	\$50
SPC – Statin Therapy for Patients with CVD	\$25
SUPD – Statin Use in Persons With Diabetes	\$25
TRC - Medication Reconciliation Post Discharge	\$25

<sup>\*</sup>Special Needs Plan (SNP) members only.

#### How is my performance tracked?

Your performance on these measures is based on claims data you submit. Please make sure to include all applicable codes and documentation. You can track your pay-for-performance earnings in the Provider Analytics Dashboard on our Secure Provider Portal at Buckeye Health Plan/providers.



WELLCARE BY ALLWELL/MEDICARE

#### 2025 P4P/P4Q PROGRAM BOOKLET

## Payment Information

The 2025 P4Q program has 4 payment cycles. Earnings in cycles 1 through 3 less than \$100 will automatically be rolled to the next payment cycle. Any balances under \$100 will be disbursed in cycle 4. Payments for Medication Adherence measures, CBP - Controlling High Blood Pressure, GSD - Diabetes HbA1c <= 9 will only be included in cycle 4.

## **Additional Conditions**

- The measurement period is Jan 1 to Dec 31, 2025. Wellcare by Allwell must receive all claims/encounters by January 31, 2026.
- All P4Q Providers must: (a) be in a participation agreement with Wellcare By Allwell either directly or indirectly through a vendor, from the effective date and continually through the dates the bonus payments are made, and (b) be in compliance with their participation agreement including the timely completion of required training or education as requested or required by the Plan.
- Bonuses are paid to the eligible member's Provider of record at the end of the applicable measurement periods as defined by the P4Q program.
- Any bonus payments earned through this P4Q program will be in addition to the compensation arrangement set forth in your participation agreement, as well as any other Wellcare By Allwell incentive program in which you may participate. At Wellcare By Allwell discretion, P4Q Providers who have a contractual or other quality incentive arrangement with Wellcare By Allwell either directly or through an IPA/vendor may be excluded from participation in this P4Q program.
- The terms and conditions of the participation agreement, except for appeal and dispute rights and processes, are incorporated into this program, including without limitation, all audit rights of Wellcare By Allwell and the P4Q Provider agrees that Wellcare By Allwell or any state or federal agency may audit their/its records and information.
- The program is discretionary and subject to modification due to changes in government healthcare program requirements, or otherwise. Wellcare By Allwell will determine if the requirements are satisfied and payments will be made solely at Wellcare By Allwell discretion. There is no right to appeal any decision made in connection with the program. If the program is revised, the Plan will send a notice to the P4Q Provider by email or other means of notice permitted under the participation agreement.
- Wellcare By Allwell reserves the right to withhold the payment of any bonus that may have otherwise been paid to a P4Q Provider to the extent that such P4Q Provider has received or retained an overpayment (any money to which the P4Q Provider is not entitled, including,

but not limited to, Fraud, Waste or Abuse) from the Plan, or Plan's Eligible Member. If Wellcare By Allwell determines a P4Q Provider has been overpaid, Wellcare By Allwell may offset any bonus payment that may have otherwise been paid to the P4Q Provider against overpayment.

- Only one bonus payment will be made for a specific HEDIS and medication adherence member-measure combination.
- The Plan shall make no specific payment, directly or indirectly under a provider incentive program, to a P4Q Provider as an inducement to reduce or limit medically necessary services to an enrollee, and this P4Q program does not contain provisions that provide incentives, monetary or otherwise, for withholding medically necessary care. All services should be rendered in accordance with professional medical standards.
- If you have questions about the P4Q program, please contact your Provider Engagement Account Manager, Quality Practice Advisor, Provider Quality Liaison, or call Provider Services.

## **Quality Bonus Instructions**

- 1 Contact members to schedule an appointment to see you. At the visit, order appropriate tests and preventative screenings, as applicable. Take action to help members complete all preventive care and close care gaps by December 31, 2025.
- 2 Upon completion of the examination, document care and treatment (not diagnosis) in the patient's medical record and submit all applicable diagnoses codes on claims, encounter files and/or approved by NCQA supplemental electronic flat files containing all relevant ICD-10, CPT and CPT II codes by January 31, 2026.
- 3 Review and counsel on results of tests and screenings with patients.

## **Definitions**

**Eligible Member** is a member who meets the age, sex, and/or disease-specific criteria, and the enrollment and other technical criteria, set forth in the HEDIS Technical Specifications or the most recent CMS Medicare Part C&D STAR Rating Technical Notes document for the Program Measures.

**P4Q Provider** means a primary care physician (PCP), vendor or independent practice association (IPA) who has a contract with Wellcare By Allwell and receives this Program Information Guide.

**HEDIS** means Healthcare Effectiveness Data and Information Set. HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).

**HEDIS Technical Specifications** means the HEDIS 2025, Technical Specifications as published by the National Committee for Quality Assurance (NCQA) or any applicable successor specifications.

**Medication Adherence Measures** are the three Medication Adherence Measures published in the most recent CMS Medicare Part C&D STAR Rating Technical Notes document:

- Medication Adherence Diabetes Medications
- Medication Adherence Blood Pressure Medications
- Medication Adherence Statins

**Program Measures** are the HEDIS and Medication Adherence Measures that are included in the bonus amounts table. Program Measures are defined according to the HEDIS Technical Specifications or the most recent CMS Medicare Part C&D STAR Rating Technical Notes document.



## **Ambetter** Program





#### Overview

#### **Eligible Members:**

Buckeye Health Plan members who have formally been assigned to a Contracted BHP Provider

#### **Performance Incentive:**

Each measure has its own incentive amount paid after achieving the minimum target score

#### **Requirements for Payout:**

- Payout 75% of measure incentive amount for reaching Target 1
- Payout 100% of measure incentive amount for reaching Target 2

#### **Measurement Period**

- Measurement period is Jan. 1 Dec. 31, 2025
- All claims and encounters must be received by March 31, 2026

#### **Date of Service:**

Retroactive to January 1st to allow for full credit of all gaps closed during the measurement time period

#### **Reports and Payment:**

- Three payouts per year (Q2/Q3/Q4-Final Reconciliation 2026)
- Monthly reporting gaps in care
- Monthly performance scorecards

## How is the P4P program structured?

- Each measure is assigned an incentive dollar amount and target percentage.
- Incentives paid on each compliant member once target has been met for that particular measure.
- There are 10 measures in the program, each has two targets. If the provider reaches the first target, the bonus is paid at 75% of the incentive amount for that measure; if the provider reaches the second target, the bonus is then paid at 100% of the incentive amount.
- Each measure is evaluated if there is at least one (1) qualified event in the denominator, providers can qualify and receive an incentive payment for one, multiple or all of the measures.
- Target 1 is set at the QRS 3-STAR target and Target 2 is set at the QRS 4-STAR target.
- HEDIS measures are evaluated using NCQA HEDIS established guidelines, except minimum qualified members per event is not thirty (30), it is one (1).
- Three payouts made (Expected after Q2/Q3/Q4 with Final Reconciliation mid 2026) each report. netting any prior payouts against total earned.

- Gap closure rates/scores are accumulated based upon member assigned PCP. The assigned PCP receives credit for gaps closed.
- Monthly performance reports and care gaps will be put on the providers portal via Provider Analytics.
- There is no claw back provision for this program so if a provider terms mid year or no longer has assigned membership we will not recoup funds.

### How the Math Works

(Incentive Amount) x (Number Compliant) x (75% for reaching Target 1 or 100% for reaching Target 2).

## **Program Definitions**

- **Qualified** members who are eligible for the service.
- **Compliant** members who received the service.
- **Quality Score** per measure, the percentage of compliant members to qualified members (sum of compliant divided by qualified).
- Target set by plan, the percentile target that the Provider is striving to reach per measure.
- Maximum Bonus amount the provider is eligible to receive based on their quality if all the eligibility requirements are met.
- Bonus earned payment the provider will actually receive this period.

## 2025 Ambetter P4P Program - FAQs

#### How were the measures identified?

The measures are consistent with NCQA and HEDIS quality performance standards.

#### How often would measures change?

We continue to monitor all quality metrics and relative performance across the network. We refine our focus on an annual basis. We will provide a minimum notice of 30 days in case we plan to change any of the measured services.

#### Can I get any interim payment on the quality program?

Yes, we do support interim payments on our quality programs. The final payout will be reconciled with any previous payments and will allow for sufficient time to look at chart reviews and medical records to supplement the quality scorecard. This process provides us a more accurate view of a provider's performance on a quality metric.

#### What will the monthly report contain?

The monthly reports will include a scorecard on the measured service including projected incentive amounts. It will also include detailed provider level score cards and member level quality gaps-in-care reports.

**AMBETTER** 

#### Given the contract is established mid-year, how will it be measured?

For the quality program the providers will be given credit for any and all services that they have performed for members in this calendar year. Providers will also have an opportunity to improve their scores through the remainder of the year to maximize their bonus.

#### How is my performance tracked?

Your performance on these measures is based on claims data you submit. Please make sure to include all applicable codes and documentation. You can track your pay-for-performance earnings in the Provider Analytics Dashboard on our Secure Provider Portal at Buckeye Health Plan/providers

## Ambetter - 2025 Measure and Incentive Summary

Quality Rating System (QRS) Healthcare Effectiveness Data and Information Set (HEDIS) measures are included in the 2025 Ambetter P4P (P4P) program on the table below. National benchmark targets are based on those established by the National Committee for Quality Assurance (NCQA™). The financial incentives are paid by Buckeye according to the target met for each measure.

HEDIS® MEASURES	Target 1 (Payout 75%)	Target 2 (Payout 100%)	Incentive Amount
Breast Cancer Screening (BCS-E)	71.5%	75.7%	\$25.00
Cervical Cancer Screening (CCS-E) - Total	56.9%	65%	\$25.00
Child and Adolescent Well-Care	50.5%	59.6%	\$25.00
Chlamydia Screening in Women - Ages 16-24	43.8%	51.5%	\$25.00
Colorectal Cancer Screening (COL-E)	56.9%	62.8%	\$25.00
Controlling High Blood Pressure	67.8%	72.9%	\$25.00
Eye Exam for Patients with Diabetes	42.4%	52.9%	\$25.00
Glycemic Status Assessment for Patients with Diabetes <9	72.5%	77.4%	\$25.00
Patients with Diabetes Kidney Health Evaluation	46.7%	55.4%	\$25.00
Plan All-Cause Readmissions	64%	55.5%	\$25.00

## 2025 Provider Resources

Get the tools you need to manage your administrative needs and keep your focus on the health of your patients in the Provider Portal at **buckeyehealthplan.com/providers.html** Coding tip sheets are available to assist with clinical documentation of HEDIS measures.



