

Key Contacts



Department / Title	Area of Responsibility	Key Contact	Information
Provider Relations			
Senior Director, Contracting & Network Development	Ohio Statewide	Rick Johnson	1-866-246-4356, ext. 84006 richard.johnson3@centene.com
Manager, Provider Network	Provider Relations, South	Mary Beth Carlson	Toll Free: 1-866-246-4358 x8870002 Cell: (614) 401-9257 Marybeth.carlson@centene.com
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Provider Data Management, Credentialing & Contracting			
Director, Provider Data Management and Credentialing	Ohio Statewide	Lori Horvath	866-246-4356 ext. 887-0058 Lori.horvath@centene.com
Senior Manager, Provider Data Management and Credentialing	Ohio Statewide	Jeffery James	866-246-4356 ext 84043 JEJAMES@CENTENE.COM
Manager, Provider Data Analytics	Ohio Statewide	Charity Henschen	614-220-4900 ext. 24664 chenschen@centene.com
Medical Management			
Senior Director, Utilization Management	Utilization Management	Rhonda Maddern	866-246-4356 ext 24634 rhonda.s.maddern@centene.com
Manager, Utilization Management	UM, Prior Authorization	Sabrina Caponigro	866-246-4356 ext 84142 sabrina.l.caponigro@centene.com
Senior Director, LTSS	LTC and Waiver Services CM	Ellen LaSalvia	866-246-4356 ext 24470 ELASALVIA@CENTENE.COM
Senior Manager, Medical Management Operations	LTC Care Management, Post-Acute Liaison, Utilization Management LTC/Hospice	Christina Brim	866-246-4356 ext 24365 CBRIM@CENTENE.COM
Manager, Care Management	Care Management	Christy Snyder	1 (419) 481-9610 christy.m.snyder@centene.com
Supervisor, Utilization Management	Waiver Authorizations	Shawnda Noble	1 (937) 408-1408 shawnda.r.noble@centene.com
Claims			
Director, Claim Support Services	Ohio Statewide	Bruce Wegner	866-246-4356 ext 24695 Bruce.L.Wegner@CENTENE.COM

Director, Claims Audit & Contract Services	Ohio Statewide	Lindsey Hanson	lindsey.j.hanson@centene.com
Sr. Manager, Claims & ContractSupport	Ohio Statewide	Shari Maidel	smaidel@centene.com

Provider Services

Manager, Provider Services	Provider Services Issues	Amy Webster	866-296-8731 ext. 84186 AMWEBSTER@CENTENE.COM
Supervisor, Provider Services	Provider Services Issues	Erika Freeman	866-296-8731 ext. 84057 EFREEMAN@CENTENE.COM
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Member Services

Manager, Customer Service	Member Services Issues	Deborah Hunter	866-246-4358 ext. 84038 DEHUNTER@CENTENE.COM
Supervisor, Customer Service	Member Services Issues	Christine Singer	866-246-4358 ext. 8870018 Christine.Singer@CENTENE.COM
Supervisor, Customer Service	Member Services Issues	Xenia King	866-246-4358 ext. 24127 XKING@CENTENE.COM