

Stronger partnerships, healthier communities



Working alongside you to support your
patients' overall health and well-being



buckeye
health

Your partnership is important to us

We're committed to providing your patients with access to quality healthcare and services while delivering exceptional customer service to you and your team. **Share your feedback to tell us how we're doing!** We appreciate your comments in the form of surveys, forums or any opportunity to help enhance our partnership.

Supporting members' individual needs

In addition to health education and care management, we offer a Care Guide program that connects members to the healthcare, behavioral health and social services they need to be well.

To learn how, scan the QR code to the right or visit bit.ly/CCBuckeye



Care Manager **Molly H.** helped **Brian D.** (member since 2019) connect to the resources he needed to keep doing the things he loved

Expanding access to quality healthcare

We believe every Ohioan should have access to quality healthcare and services close to home. That's why we've developed innovative partnerships with organizations who share our purpose and offer professional learning opportunities for our providers.

Ohio University Heritage College of Osteopathic Medicine

We expand knowledge and resources in Southeast Ohio rural communities through OU's Family Navigator and Weitzman Institute's Project Extension for Community Health Outcomes (ECHO) programs. To learn more, scan the QR code below or visit bit.ly/BHPOUPartnership

“ *My Family Navigator guided me to be a better parent.* —Family Navigator participant



Walgreens Health Corners

In partnership with Walgreens, we opened five Walgreens Health Corner™ locations across Ohio to increase access to quality healthcare in low-income neighborhoods, offering screenings, preventative care and more.

Proud to be Ohio's first managed care plan to receive Health Equity Accreditation from the NCQA for providing culturally and linguistically sensitive services to eliminate healthcare disparities and support better health outcomes.



Buckeye HealthConnect Mobile Unit

In partnership with providers across Ohio, we bring free vaccinations, screenings and health risk assessments to vulnerable neighborhoods. Are you interested in utilizing the mobile unit and collaborating to provide healthcare services in Central Ohio? Scan the QR code to the right or visit bit.ly/BHPMobileRequest



Changing lives, together

We're committed to partnering with community organizations that make a significant impact on the health and well-being of the communities we serve. To learn about more community partnerships, go to bit.ly/BHPCIR2022 or scan the QR code to the right.



Buckeye gives back through Volunteer Week

During last year's Volunteer Week, our team assisted local community food distribution banks to address food insecurity. We were proud to partner with:

- The Second Harvest Food Bank in Springfield
- Mid-Ohio Food Collective in Columbus
- Matthew 25: Ministries in Cincinnati
- Connecting Kids to Meals in Toledo
- OPEN M Food Pantry in Akron



Buckeye Fresh! increases access to healthy food

We partner with Produce Perks Midwest to host farmers' market events across Ohio to educate members about the importance of good nutrition and offer free produce. To learn more, scan the QR code to the right or visit bit.ly/BHPBF



Through 2022 Buckeye Fresh! events, \$9,254 Buckeye Dollars were redeemed for fresh produce and \$61,920 was distributed to 258 families enrolled in the Temporary Assistance for Needy Families (TANF) program.

Making it easy to work with us

Continuing to build our partnerships with our providers is a top priority. Here are some resources we offer to make doing business with Buckeye easier:

Dedicated provider website homepage

Bookmark our provider homepage for the latest updates needed to work with Buckeye and quick access to our provider portal, claims information, training opportunities and more. Scan the QR code to the right or visit bit.ly/BHPproviders to learn more.



Monthly Provider Update Newsletter

- Newsletter consolidates communications to one monthly delivery
- Alerts you to updates you need to make working with Buckeye easier
- Scan the QR code to the right or visit bit.ly/BHPPProviderNewsletter to sign up



Provider Engagement Administrator to serve as your advocate in navigating Buckeye:

- Network performance engagement
- Ongoing provider education and updates
- Physician and office staff orientation
- Hospital and ancillary staff orientation
- And much more!



Sheree H.
Provider Engagement
Administrator serving Ohio

Not sure who your Provider Engagement Administrator is?
To find one serving your area, scan the QR code to the right, visit bit.ly/BuckeyePEA or call provider services at 1-866-296-8731.

