

Title	Area of Responsibility	Key Contact	Information
Provider Relations			
Senior Director, Network Development & Provider Engagement	Ohio Statewide	Rick Johnson	614-379-9470 Richard.Johnson3@centene.com
Manager, Provider Network	Provider Engagement, South	MaryBeth Carlson	614-401-9257 MaryBeth.Carlson@centene.com
Manager, Provider Network	Provider Engagement, North	Charlene Brubaker	513-407-0701 Charlene.M.Brubaker@centene.com
Provider Credentialing & Contracting			
Director, Contracting & Network Development	Ohio Statewide	Lori Horvath	614-916-1473 Lori.horvath@centene.com
Director, Provider Data and Credentialing	Ohio Statewide	Jeff James	614-881-6279 jemaes@centene.com
Supervisor, Contract Coordination	Ohio Statewide	Pam Scott	614-881-6423 pscott@centene.com
Medical Management			
Senior Director, LTSS	LTC and Waiver Services CM	Ellen LaSalvia	216-386-1228 elasalvia@centene.com
Manager, Population Health & Clinical Operations Department	Case Management	Christy Snyder	419-343-3178 Christy.M.Snyder@centene.com
Manager, Care Management	Case Management	Nicole Luckadoo	614-881-6811 Nicole.L.Luckadoo@centene.com
Manager, Utilization Management	Utilization Management	Stacie Schiets	614-881-6548 Stacie.Schiets@centene.com
Supervisor, Waiver Utilization Management	Ohio Statewide	Shawnda Noble	937-408-1408 Shawnda.R.Noble@centene.com
Claims			
Director, Claim Support Services	Ohio Statewide	Bruce Wegner	614-881-6281 Bruce.L.Wegner@centene.com
Supervisor, Provider Reimbursement and Claims Audit	Claims Administration	Ariel Sanchez	Ariel.Sanchez@centene.com
Manager, Claims Research and Analysis	Claims Administration	Gordon Treat	gtreat@centene.com
Provider Services			
Supervisor, Contact Center Operations	Provider Service Issues	Tameka Franklin	614-601-5434 tafranklin@centene.com
Manager, Contact Center Operations	Provider Service Issues	Amy Webster	614-601-5286 Amwebster@centene.com
Website Coordinator	Web Portal Support	Maggie Paynter	614-942-3247 mpaynter@centene.com
Member Services			
Manager, Contact Center Operations	Member Service Issues	Deborah Hunter	614-601-5338 dehunter@centene.com
Supervisor, Contact Center Operations	Member Service Issues	Christine Singer	Christine.singer@centene.com
Supervisor, Contact Center Operations	Member Service Issues	Xenia King	xking@centene.com