

Provider Z-Code Toolkit

SCREEN • DOCUMENT • CONNECT • FOLLOW UP
Advancing Health Equity Through Whole-Person Care



HERE
FOR YOUR
HEALTH

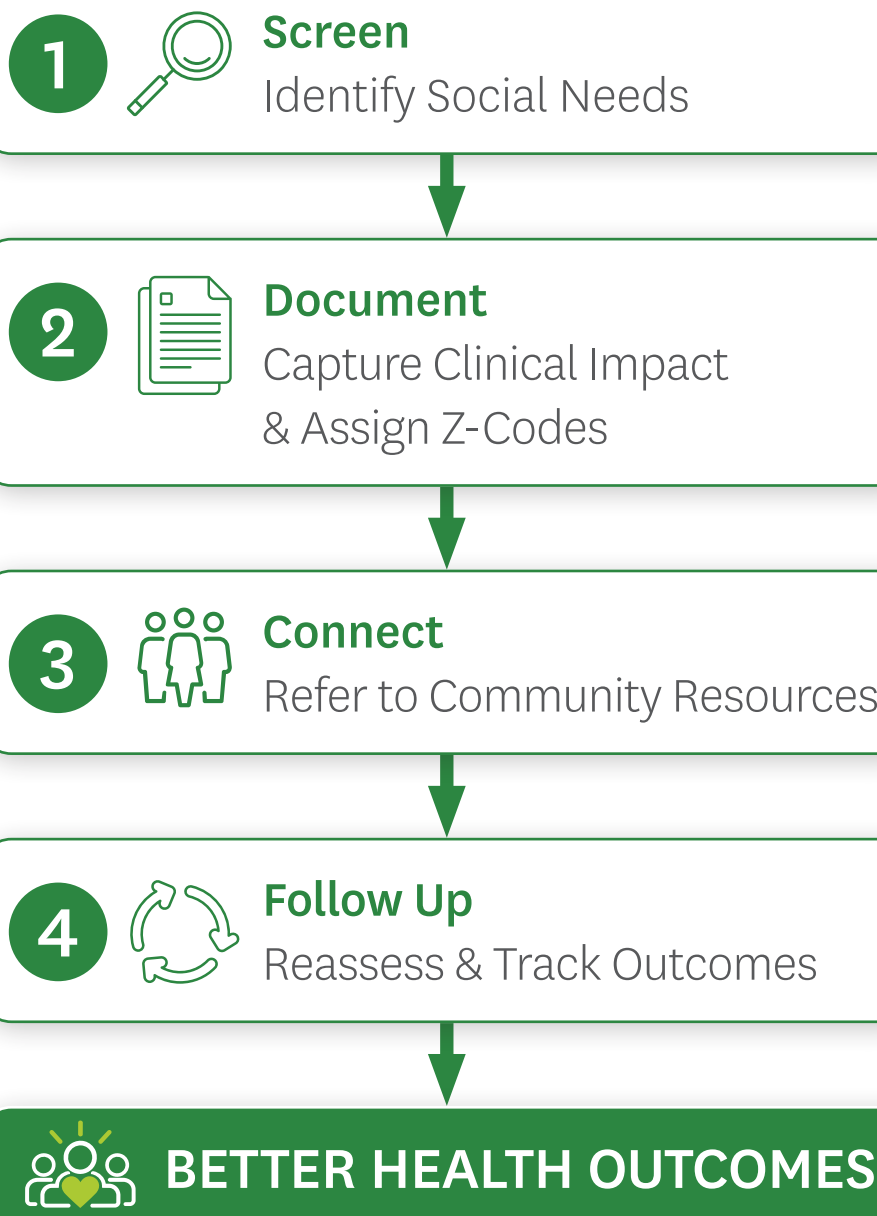
Delivering Whole-Person Care Starts HERE

Health is influenced by more than medical care alone. Social needs such as food, housing, transportation, employment and utility access can impact a member's ability to achieve optimal health outcomes.

By identifying and addressing these needs, we can improve care, advance health equity and create better outcomes for our members.



The Buckeye Workflow



Health Equity Spotlight

Did You Know?

Research cited by CMS indicates that social determinants of health may account for approximately **30% to 55%** of health outcomes.



Provider Action Checklist

Before the member leaves your office:

- ✓ Appropriate ICD-10-CM Z-Code assigned
- ✓ Positive findings documented
- ✓ Follow-up plan established
- ✓ Screened for social needs
- ✓ Referral provided
- ✓ Care plan updated



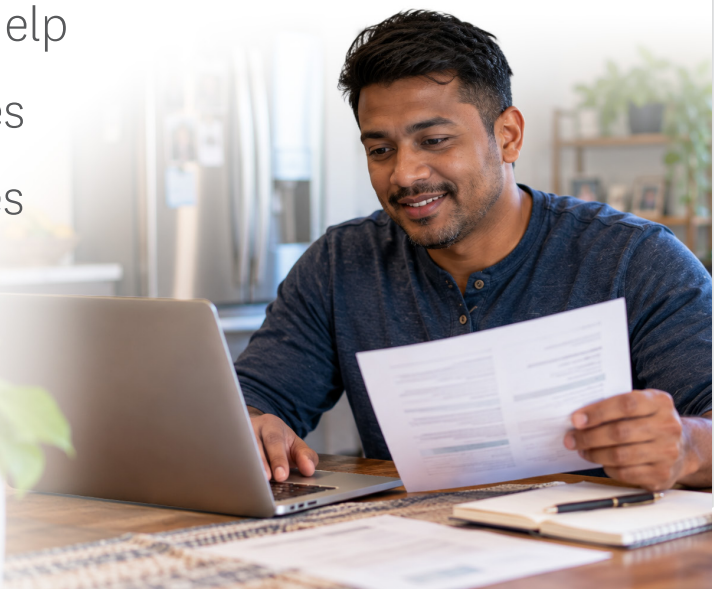
Connect Members to Resources

Refer members to Buckeye and community resources that address their unique needs.

- Buckeye Community Connect
- Care Management
- Population Health Programs
- Community Health Workers (where available)

Community Resources May Include

- Legal Aid & Financial Help
- Transportation Services
- Employment Resources
- Housing Programs
- Utility Assistance
- Food Assistance



Screening Opportunities

- ✓ Prenatal & Postpartum Visits
- ✓ Chronic Disease Follow-Up
- ✓ Hospital or ED Follow-Up
- ✓ Behavioral Health Visits
- ✓ Annual Wellness Visits
- ✓ Pediatric Well Visits
- ✓ New Patient Visits



Z-Code Quick Reference

Social Need	ICD-10-CM Code
Food Insecurity	Z59.41
Housing Instability	Z59.81
Homelessness	Z59.00
Transportation Insecurity	Z59.82
Financial Hardship	Z59.86
Utility Insecurity	Z59.12
Employment Concerns	Z56.xx
Education & Literacy	Z55.xx
Social Environment Issues	Z60.xx

Select the most specific code that accurately reflects the documented condition

Documentation Pearl

Assessment: Member reports difficulty obtaining healthy food due to financial hardship, affecting diabetes self-management.

Diagnosis: Food Insecurity (Z59.41)

Plan: Referral to Buckeye Community Connect, nutrition counseling and follow-up in 4 weeks.

Document the social need, clinical impact, Z-Code, referral, and follow-up plan.



**Every Visit. Every Member.
Every Opportunity.**

Need Support?

Contact your Provider Representative or visit the provider portal for resources and tools.

