

12/10/2018

Dear Business Manager:

Please submit a copy of this letter with any inquiry or additional documentation.

Buckeye previously advised that during the course of our recent review, we identified a systemic error affecting claim payments. The identified error caused claims with procedure code 99308 to be incorrectly denied. Remediation of the issue is now anticipated to require up to 60 days or more. We will continue to communicate the status, providing updates update no later than every 30 days.

If you have questions about this information, please call **1-866-296-8731** to speak to a Buckeye Health Plan Provider Claims Assistance Representative.

Sincerely,

Buckeye Health Plan
Payment Integrity Department