

Buckeye Health Plan HEDIS 2016 Medicaid Ratings:

The Healthcare Effectiveness Data and Information Set (HEDIS) is a tool that helps health plans measure the quality of care their members receive. Buckeye uses HEDIS data to identify areas for improvement and monitor progress. Buckeye has a strong focus on improving the rate of preventive and chronic services provided to our membership. The chart below shows our progress on HEDIS measures and areas that need improvement based on our Calendar Year (CY) 2015 HEDIS scores.

HEDIS Measures	HEDIS 2014 (CY 2013)	HEDIS 2015 (CY 2014)	HEDIS 2016 (CY 2015)	Quality Compass Percentile Ranking	Buckeye's Goal Quality Compass 75 th Percentile
GOAL MET OR EXCEEDED					
Frequency of Prenatal Care >81% of Expected Visits	67.37%	68.98%	71.16%	75th	69.78%
CDC - Attention to Nephropathy	74.67%	78.57%	88.74%	75th	84.88%
Pharmacy Management of COPD - Systemic Corticosteroid	72.84%	77.31%	76.99%	75th	74.76%
APPROACHING NATIONAL AVERAGES					
Timeliness of Prenatal Care	82.52%	85.19%	88.38%	50th	88.66%
Follow-up Care for ADHD - Initiation Phase	42.78%	49.34%	46.42%	50th	49.07%
Follow-up Care for ADHD - Continuation Phase	53.04%	57.45%	53.59%	50th	58.36%
Asthma Medication Management - 75% Compliance	28.10%	30.38%	34.07%	50th	34.84%
Pharmacy Management of COPD - Bronchodilator	88.51%	89.64%	86.02%	50th	87.07%
Appropriate Treatment for Children with URI	84.09%	85.41%	90.22%	50th	92.51%
CDC - Retinal Eye Exam	52.34%	48.80%	56.95%	50th	63.23%
Antidepressant Medication Management - Continuation Phase	27.94%	30.07%	34.37%	50th	40.48%
NEEDS IMPROVEMENT					
Postpartum Care	63.64%	63.89%	60.35%	25th	68.85%
Adult BMI Assessment	64.58%	64.35%	76.24%	25th	89.62%
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	17.36%	16.76%	22.10%	25th	32.80%
Antidepressant Medication Management – Effective Acute Phase	42.12%	44.66%	49.63%	25th	56.15%
CDC – HbA1c Control < 8.0%	33.18%	35.71%	41.50%	25th	54.01%
Chlamydia Screening Total Rate	53.67%	52.40%	53.56%	25th	61.98%
Lead Screening	54.88%	60.00%	58.61%	25th	79.67%
Annual Dental Visit - Total	50.38%	44.47%	41.68%	25th	60.31%
Appropriate Testing for Children with Pharyngitis	64.49%	62.67%	64.54%	25th	79.83%
HPV for Female Adolescents	12.03%	18.33%	17.59%		

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NEEDS IMPROVEMENT Continued					
Breast Cancer Screening	56.91%	56.53%	57.18%	25th	66.02%
CDC – Blood Pressure Control <140/90	52.78%	53.79%	54.53%	10th	69.16%
Follow-up After MH Hospital Discharge - 7 day	52.21%	38.92%	31.13%	10th	56.78%
Cervical Cancer Screening	68.98%	58.55%	52.37%	10th	67.88%
Childhood Immunizations - Combo 10	19.30%	30.71%	27.40%	10th	42.13%
Adolescent Well Care - 12 to 21 years old	45.58%	40.24%	35.82%	10th	59.98%
Well Child Visits - 6 or more visits in 1st 15 months	57.18%	61.90%	50.25%	10th	66.24%
Well Child Visits - 3 to 6 years old	66.20%	59.23%	61.44%	10th	78.46%
Controlling High Blood Pressure	39.72%	44.91%	45.71%	10th	65.49%

Initiatives Completed in 2015

- Breast and Cervical Cancer Screening brochures from the American Cancer Society sent to members
- Provider fax back form sent to physicians to verify diagnosis of COPD and verification of testing for mammograms and Pap's testing
- Developed a Member Contact Form
- Began collecting Hepatitis B immunizations from birth hospitals for members less than 2 years of age
- Telephonic outreach to members needing well child visits
- Developed a Healthchek provider manual
- Pilot of outbound call to members for specific physician practices to schedule members for well child services
- The HEDIS Program Committee continues to meet monthly
- HEDIS presentation during Plan New Employee Orientation to continue
- Utilizing Lexis Nexis phone numbers for telephonic outreach efforts for all measures
- Continue processing Member Contact Forms
- Continue collaboration with the county DJFS
- Summa ACO supplemental data continues
- Utilize USMM and VPA to assist with obtaining labs, BMI's and performing history and physicals
- QI focus on obtaining medical records and entering results into the SDS UI database
- Use home health/DME to complete assessments and provide to PCP on record; house in TruCare assessments and routinely load for HEDIS
- Focus on the State Fiscal Year (SFY) 2016 ODJFS At Risk Measures - Timeliness of Prenatal Care, Mental Health Follow-up, Controlling High Blood Pressure, CDC - HbA1c Control < 8.0% Screening, Appropriate Treatment for Children with an URI and Adolescent Well Care Visits
- Collaboration with Summit County Jobs and Family Services
- Continue efforts in collecting the Hepatitis B immunization documentation from the birth hospitals
- Continue automatic messaging to members needing physician follow up following delivery, newborn follow up and for members who were prescribed a new medication for depression and ADHD

HEDIS 2016 (CY2015) Planning

- Explore additional data sources with large hospital ACO's
- Track high volume prescribers before and after focused outreach/intervention for changes in behavior
- Focus outreach efforts on all access measures

- Develop the outbound call center to focus on outreach efforts for measures, auto-assignment and access issues
- Utilize Disease Management provider (Nurtur) more often for diabetics
- Dive deeper into HEDIS data to identify additional opportunities for improvement
- Utilize focused workgroups to concentrate on various HEDIS measures to develop more impactful initiatives

HEDIS Measures	HEDIS CY 2013	HEDIS CY 2014	Quality Compass Percentile Ranking	Buckeye's Goal (Quality Compass 50 th Percentile)
Child/Adolescent Access to Primary Care - 12 months to 24 months	95.29%	90.97%	<10th	96.96%
Child/Adolescent Access to Primary Care - 25 months to 6 years of age	85.53%	82.12%	<10th	89.08%
Child/Adolescent Access to Primary Care - 7 to 11 years of age	85.84%	85.30%	10th	91.15%
Child/Adolescent Access to Primary Care - 12 to 19 years of age	86.44%	85.38%	10th	89.94%
CDC - HbA1c Control <8.0%	33.18%	35.71%	10th	46.43%
CDC - Blood Pressure Control <140/90	52.78%	53.79%	25th	61.31%
Adult Access to Preventive/Ambulatory Health Services	82.49%	79.59%	10th	84.89%
Antidepressant Medication Management - Acute Phase	42.12%	44.66%	10th	49.66%
Cervical Cancer Screening	68.98%	58.55%	10th	66.42%
Adolescent Immunizations - Combo 1	47.86%	57.14%	10th	71.29%
Adult BMI Screening	64.58%	64.35%	10th	78.81%

Initiatives Completed in 2014

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- Developed a Member Contact Form
- Began collecting Hepatitis B immunizations from birth hospitals for members less than 2 years of age
- Telephonic outreach to members needing well child visits
- \$1000 Walmart gift cards given away in monthly drawings as an incentive for well child visits
- Developed a Healthchek provider manual
- Pilot of outbound call to members for specific physician practices to schedule members for well child services

Initiatives Continued in 2015

- The HEDIS Program Committee will continue to meet monthly
- HEDIS presentation during Plan New Employee Orientation to continue
- Utilizing Lexis Nexis phone numbers for telephonic outreach efforts for all measures
- Continue processing Member Contact Forms
- Continue collaboration with the county DJFS
- Summa ACO supplemental data continues
- Utilize USMM and VPA to assist with obtaining labs, BMI's and performing history and physicals
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