EMERGENCY ROOM VS. URGENT CARE

Know Where to Go for the Right Care



At Buckeye Health Plan, your health matters, and we're here to help you figure out where to go for care and when to go. If you're unsure of where to go for non-threatening illnesses and injuries, consider finding a local Urgent Care instead of going to the Emergency Room.

Learn more about how Urgent Care locations can serve your healthcare needs:

	URGENT CARE - NO APPOINTMENT NEEDED
Purpose	Treats non-life-threatening illnesses and injuries
Examples of Conditions	Minor fractures, flu, ear infections, sprains, sore throats
Hours of Operations	Open extended hours, evenings & weekends
Staffing	Physicians, nurse practitioners, physician assistants
Diagnostics	Basic imaging (X-rays), labs
Wait Times	Typically 15-45 minutes

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For more information on where to go for care options, head to **bit.ly/BHP-M-UC-TC**

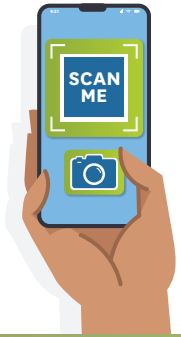
Why Choose Urgent Care

(When Appropriate)



- **Shorter Wait Times**
  Avoid long ER waits and be seen faster.
- **Convenient Access**
  Neighborhood locations, open evenings/ weekends, walk-in (no appointment needed) or online check-in.
- **Wide Range of Services**
  Handles minor injuries, infections and diagnostic testing.
- **Continuity of Care**
  Records often shared with your primary care provider.
- **Less Stressful Environment**
  Calmer and more efficient for non-emergency needs.

SCAN TO LEARN MORE!



Contact Us

We can help if you have questions about your health plan or benefits.

Call Member Services with questions related to your benefits, services and claims: **1-866-246-4358 (TTY:711)**

Call our 24/7 nurse advice line for answers to your health questions: **1-866-246-4358 (TTY:711)**

Get detailed information at **BuckeyeHealthPlan.com**

Get health tips and information at facebook.com/BuckeyeHealthPlan or at Instagram.com/buckeyehealthplan/

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