



## Provider Testing: Claims Format Testing

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11/15/2017

A solid green wavy shape at the bottom of the slide, resembling a stylized horizon or a series of rolling hills.

# Purpose



- For claim format testing, providers, clearinghouses, and vendors can submit an 837 electronic claim file to Centene's Ramp Manager application to determine if there are any errors present in the claim file(s). After submission, the submitting party will be able to view whether the claim has passed all edits (HIPAA) or has failed edits. Note, this is not an "end-to-end" test and there will not be any files returned to participant outside of the error report.

# Testing Process Overview



- Claim format testing is self service. The Edifecs Ramp Manager application will be used for submitting test claims. Interested parties can register in Ramp Manager according to the instructions below and submit claims at any time.

# Registration



- If your clearinghouse is registered with Ramp Manager you DO NOT need to register.
- If you are not with a clearinghouse please register before beginning the claims testing process.

# Access Centene Edifecs Ramp Manager




- via <https://sites.edifecs.com/index.jsp?centene>

A screenshot of a web login form. The form is titled "Login" in bold black text. Below the title are two input fields: "Username:" and "Password:". Below the password field is a "Sign In" button with a small lock icon to its left. At the bottom of the form are four links: "Mode: Secure", "Recover username", "Recover password", and "Register for an account".

**Login**

Username:

Password:

 **Sign In**

Mode: Secure  
[Recover username](#)  
[Recover password](#)  
[Register for an account](#)

If you need to register click on “Register account”, if not sign in with your username and password.

# EDI Readiness Home Page



- Navigate to the “5010 Claims” tab.

The screenshot shows the CENTENE Corporation EDI Readiness Site. At the top is the CENTENE Corporation logo. Below it is a navigation bar with tabs: Home, Programs, ICD-10 Testing, 270/276 Testing, and 5010 Claims. The 5010 Claims tab is highlighted, and an arrow points to it. Below the navigation bar is a welcome message: "Welcome to Centene's EDI Readiness Site". Underneath, there is a section for user information: "Current Contact: testing testing", "Current Role: Organization Administrator", and "Representing: tester12". At the bottom, there are two dropdown menus: "Please select from the list of the following programs:" with "Public Programs" selected, and "You are currently enrolled in the following programs:" with "My Programs" selected.

**CENTENE<sup>®</sup>**  
*Corporation*

Home Centene

Home Programs ICD-10 Testing 270/276 Testing 5010 Claims

Welcome to Centene's EDI Readiness Site

**Current Contact:** testing testing  
**Current Role:** Organization Administrator  
**Representing:** tester12




**Please select from the list of the following programs:** Public Programs ▼

**You are currently enrolled in the following programs:** My Programs ▼

A description of each task can be found below







- **Download Centene Guide:** The Centene 5010 837 Companion Guide is available here for viewing.
- **837P Test Files:** 837P test claims can be submitted through this link.
- **837I Test Files:** 837I test claims can be submitted through this link.

Tasks (Complete)			
Task Name	Task Requ..	Task Status Message	
 <a href="#">Download Centene Guide</a>	No	Not Started -- Incomplete (Acti...	
 <a href="#">837P Test Files</a>	No	Failed -- Incomplete (Action Op...	
 <a href="#">837I Test Files</a>	No	Not Started -- Incomplete (Acti...	

# Test Claims Submission



Select the link to either 837I or 837P Test Files. Providers are allowed to submit both types of files, if necessary

 Tasks (Complete)			
<u>Task Name</u>	<u>Task Requ..</u>	<u>Task Status Message</u>	
 <a href="#">Download Centene Guide</a>	No	Not Started -- Incomplete (Acti...	
 <a href="#">837P Test Files</a> ←	No	Failed -- Incomplete (Action Op...	
 <a href="#">837I Test Files</a> ←	No	Not Started -- Incomplete (Acti...	



# Select the “Run Test” link.



1. Review the guideline used for validation.

[View Guideline](#) 

2. Create a data file using your EDI software.

3. Upload the data file to the test center.

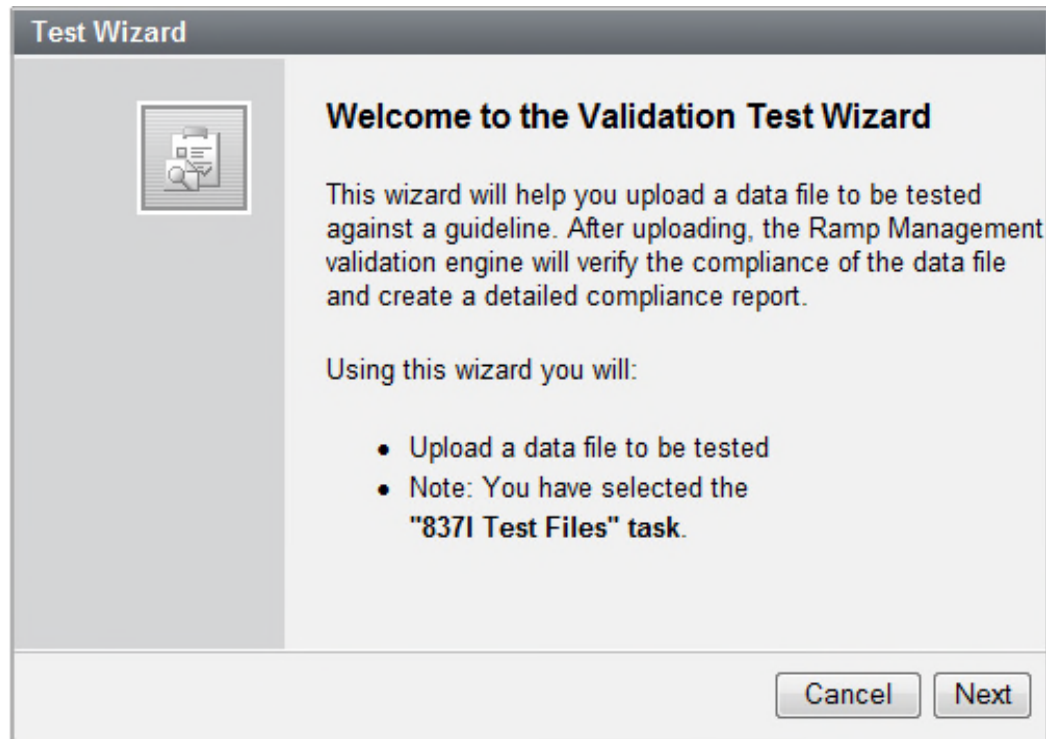
[Run Test](#) 



4. After sending the document return to this page to get the test results.

# Test Wizard

- Follow the steps as outlined on the Test Validation Wizard.




The test claims will be subject to edit validations and must pass all criteria prior to claims processing

# Test Results

- Once returned to the claims testing screen, an error report will be available for viewing if claims did not pass edit criteria.

2

Test Results



**Your last test FAILED.**  
Please check the [error report](#) for details.  
  
Task Status: Failed -- Incomplete (Action Optional)



3

Test History

Select a report below to review your results. The last test results are the only ones used when calculating your completion status.

Show 

All Tests ▼

Edit	<a href="#">File Name</a>	<a href="#">Submission ...</a>	<a href="#">Time</a>	<a href="#">Status</a>	<a href="#">Error Count</a>
	 <a href="#">TX EDI1235_S5_A1.txt</a>	10/14/2014	12:52:44 AM	Failed	2

# Email & Questions/Concerns



When you have completed the process please send us an email notification to [ediba@centene.com](mailto:ediba@centene.com) letting us know who you are and what type of files you uploaded and tested.

For assistance please call Buckeye Provider Relations and ask for the Rapid Response Team at 800-224-1991