



May 15, 2019

Dear Business Manager:

Please submit a copy of this letter with any inquiry or additional documentation.

Buckeye previously advised that during the course of our recent review, we identified a systemic error affecting claim payments. The identified error caused therapy related claims carrying a GN, GP, or GO modifier, to be incorrectly denied. We are writing to confirm that the systemic error identified has now been corrected. The impacted claims will be submitted for reprocessing no later than 05/20/2019 and will be processed within 30 days.

If you have questions about this information, please call **866-296-8731** to speak to a Buckeye Health Plan Provider Claims Assistance Representative.

Sincerely,

Buckeye Health Plan
Payment Integrity Department