



January 15, 2019

Dear Business Manager:

Please submit a copy of this letter with any inquiry or additional documentation.

Buckeye previously advised that during the course of our recent review, we identified a systemic error affecting claim payments. The suspected error caused claims to be incorrectly denied for missing or invalid present on admission indicator. We are writing to confirm that after further analysis, no error was identified and the claims reviewed correctly denied. No adjustments were necessary.

If you have questions about this information, please call **866-296-8731** to speak to a Buckeye Health Plan Provider Claims Assistance Representative.

Sincerely,

Buckeye Health Plan
Payment Integrity Department