



May 15, 2019

Dear Business Manager:

Please submit a copy of this letter with any inquiry or additional documentation.

Buckeye previously advised that during the course of our recent review, we identified a systemic error affecting claim payments. DME rentals are incorrectly paying without an authorization for some providers. We are writing to confirm that the systemic error identified has now been corrected. The impacted claims will be submitted for reprocessing no later than 05/20/2019 and will be processed for recoupment within 30 to 60 days.

If you have questions about this information, please call **866-296-8731** to speak to a Buckeye Health Plan Provider Claims Assistance Representative.

Sincerely,

Buckeye Health Plan
Payment Integrity Department