

February 15, 2019

Dear Business Manager:

**Please submit a copy of this letter with any inquiry or additional documentation.**

Buckeye previously advised that during the course of our recent review, we identified a systemic error affecting claim payments. The identified error caused claims with revenue codes 900, 904, 907, 911, 918, 919, 671 to be denied incorrectly for "duplicate claim service" or "late charges denied, replacement bill required for processing" due to limit info in the system. We are writing to confirm that the systemic error identified has now been corrected. The impacted claims will be submitted for reprocessing no later than 02/20/2019 and will be processed within 30 days.

If you have questions about this information, please call 866-296-8731 to speak to a Buckeye Health Plan Provider Claims Assistance Representative.

Sincerely,

**Buckeye Health Plan**  
Payment Integrity Department