

Dear Business Manager:

Please submit a copy of this letter with any inquiry or additional documentation.

Buckeye previously advised that during the course of our recent review, we identified a systemic error affecting claim payments. The identified error caused claims with revenue codes: 900,904,907,911,918,919,671 to be denied for "Duplicate claim Service" or "late charges denied, replacement bill required for processing" incorrectly.

Buckeye initially anticipated the issue being resolved within 30 days. The correction process has begun, and the changes are currently in validation. We anticipate the process to be completed within another 30 days. We will continue to communicate the status, providing updates no later than every 30 days.

If you have questions about this information, please call **1-866-296-8731** to speak to a Buckeye Health Plan Provider Claims Assistance Representative.

Sincerely,

Buckeye Health Plan
Payment Integrity Department