



## Provider Testing: Claims Format Testing for Re-Design/Carve-In

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2/13/2018

# Purpose



- To validate that providers, clearinghouses, and vendors can submit claims to Buckeye Health Plan with 837P and/or 837I files using the new claim formatting mandated by ODM.
- Testing Begins March 1, 2018

# Testing Process Overview



- Claim format testing is self service. The Edifecs Ramp Manager application will be used for submitting test claims. Interested parties can register in Ramp Manager according to the instructions below and submit claims at any time.
- After submission, you will be able to view whether the claim has passed all edits (HIPAA) or has failed edits. Note, this is not an “end-to-end” test and there will not be any files returned to participant outside of the error report.

# Helpful Hints



- Create the 837P or 837I file prior to opening Ramp Manager
- Use only active Buckeye Health Plan members
- You must have an Active Ohio Medicaid ID Number
- Use your Behavioral Health taxonomy code
- Dates of Service should be 3/1/18 or after
  - Do Not use future dates-these will deny
- Test claims for services and providers that are affected by Re-design/Carve-In:
  - Modifiers for provider types to identify who rendered the service
  - Location codes
  - HCPC codes

# Access Centene Edifecs Ramp Manager



- via <https://sites.edifecs.com/index.jsp?centene>

A screenshot of the Edifecs Ramp Manager login interface. It features a light blue background with the following elements:

- Logon**: A bold heading at the top of the form.
- Username:**: A label above a white text input field.
- Password:**: A label above a white text input field.
- Sign In**: A button with a lock icon and the text "Sign In".
- Mode: Secure**: A text label indicating the connection security.
- [Recover username](#): A blue underlined link.
- [Recover password](#): A blue underlined link.
- [Register for an account](#): A blue underlined link.

If you need to register click on “Register account”, if not sign in with your username and password.

If you are registered with Ramp Manager you DO NOT need to register.

# EDI Readiness Home Page



- Navigate to the “ICD-10 Testing” tab.

A screenshot of the Centene Corporation EDI Readiness Site. The page features the Centene Corporation logo at the top left. A navigation bar contains several tabs: Home, Programs, ICD-10 Testing (highlighted with a blue background and an arrow pointing to it), 270/276 Testing, and 5010 Claims. Below the navigation bar, the text "Welcome to Centene's EDI Readiness Site" is displayed. The user's current contact information is shown: "Current Contact: testing testing", "Current Role: Organization Administrator", and "Representing: tester12". At the bottom, there are two dropdown menus: "Please select from the list of the following programs:" with "Public Programs" selected, and "You are currently enrolled in the following programs:" with "My Programs" selected.

**CENTENE**  
Corporation

Home Centene

Home Programs ICD-10 Testing 270/276 Testing 5010 Claims

Welcome to Centene's EDI Readiness Site

**Current Contact:** testing testing  
**Current Role:** Organization Administrator  
**Representing:** tester12

Please select from the list of the following programs: Public Programs ▼

You are currently enrolled in the following programs: My Programs ▼

A description of each task can be found below



- **Download Centene Guide:** The Centene 5010 837 Companion Guide is available here for viewing.
- **837P Test Files:** 837P test claims can be submitted through this link.
- **837I Test Files:** 837I test claims can be submitted through this link.

The screenshot shows a window titled "Tasks (Complete)" with a table of task status. The table has three columns: "Task Name", "Task Requ..", and "Task Status Message".

<u>Task Name</u>	<u>Task Requ..</u>	<u>Task Status Message</u>
<a href="#">Download Centene Guide</a>	No	Not Started -- Incomplete (Acti...
<a href="#">837P Test Files</a>	No	Failed -- Incomplete (Action Op...
<a href="#">837I Test Files</a>	No	Not Started -- Incomplete (Acti...

# Test Claims Submission



Select the link to either 837I or 837P Test Files. Providers are allowed to submit both types of files, if necessary

 Tasks (Complete)			
<u>Task Name</u>	<u>Task Requ..</u>	<u>Task Status Message</u>	
 <a href="#">Download Centene Guide</a>	No	Not Started -- Incomplete (Acti...	
 <a href="#">837P Test Files</a> ←	No	Failed -- Incomplete (Action Op...	
 <a href="#">837I Test Files</a> ←	No	Not Started -- Incomplete (Acti...	

# Select the “Run Test” link.

1. Review the guideline used for validation.

[View Guideline](#) ▶

2. Create a data file using your EDI software.

3. Upload the data file to the test center.

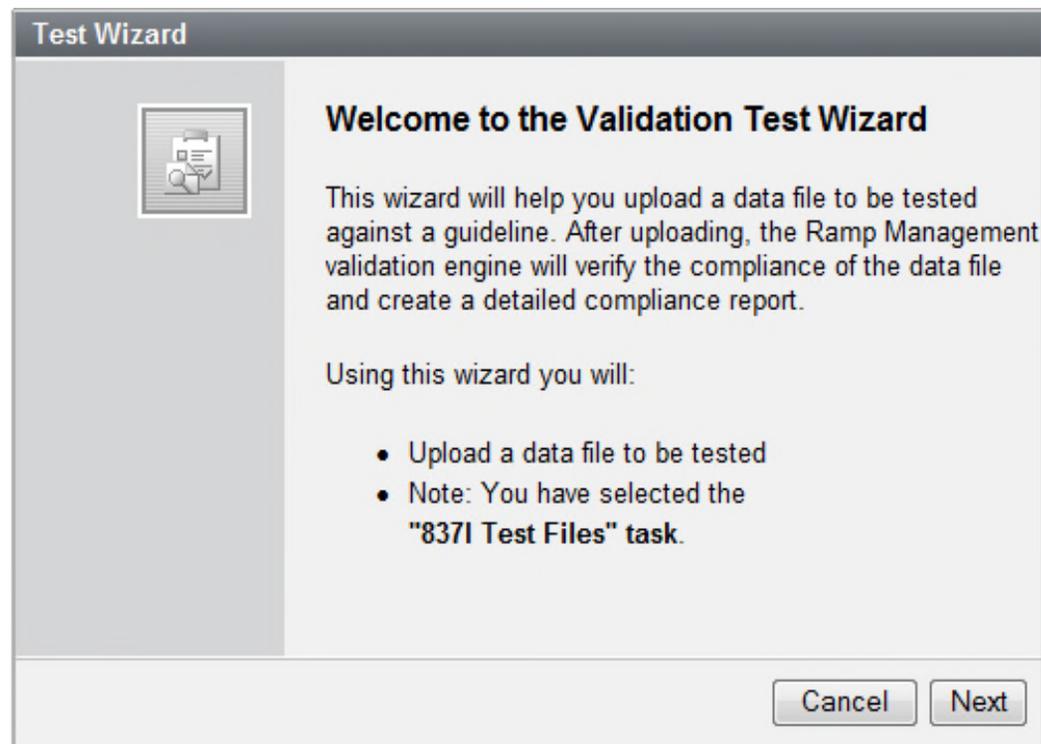
[Run Test](#) ▶



4. After sending the document return to this page to get the test results.

# Test Wizard

- Follow the steps as outlined on the Test Validation Wizard.



The test claims will be subject to edit validations and must pass all criteria prior to claims processing

# Test Results

- Once returned to the claims testing screen, an error report will be available for viewing if claims did not pass edit criteria.

**2 Test Results**



**Your last test FAILED.**  
Please check the [error report](#) for details.

Task Status: Failed -- Incomplete (Action Optional)

**3 Test History**

Select a report below to review your results. The last test results are the only ones used when calculating your completion status.

Show

Edit	<a href="#">File Name</a>	<a href="#">Submission ...</a>	<a href="#">Time</a>	<a href="#">Status</a>	<a href="#">Error Count</a>
	 <a href="#">TX_EDI1235_S5_A1.txt</a>	10/14/2014	12:52:44 AM	Failed	2

# Email & Questions/Concerns



- When you have completed the process please send us an email notification to [ediba@centene.com](mailto:ediba@centene.com) letting us know who you are and what type of files you uploaded and tested.
- For assistance please call Buckeye Provider Relations and ask for the Rapid Response Team at 800-224-1991