

# Provider Testing: Claims Format Testing

#### Purpose

For claim format testing, providers, clearinghouses, and vendors can submit an 837 electronic claim file to Centene's Ramp Manager application to determine if there are any errors present in the claim file(s). After submission, the submitting party will be able to view whether the claim has passed all edits (HIPAA) or has failed edits. Note, this is not an "end-to-end" test and there will not be any files returned to participant outside of the error report.

#### Format Testing Process Overview

Claim format testing is self service. The Edifecs Ramp Manager application will be used for submitting test claims. Interested parties can register in Ramp Manager according to the instructions below and submit claims at any time.

#### **Registration**

Most clearinghouses are already registered with Ramp Manager and can skip this step.

1. Access Centene Edifecs Ramp Manager via <u>https://sites.edifecs.com/index.jsp?centene</u> and click on "Register for an account".



2. Follow the registration steps.



Upon completion, you will be able to login using your username and password.

3. Upon logging in for the first time, you will be asked to confirm your profile and accept the trading partner agreement.



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Upon completion, you will be routed to the Centene Edifecs Homepage.

4. Navigate to the "ICD-10 Testing" tab.

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合 Home	Partners	Contacts	Programs	270/276 Testing	5010 Claims	835	Encounters	Encounters - Vendors	ICD-10 Testing
Welcom	Welcome to Centene's EDI Readiness Site								
Current Contact:   Current Role:     Organization Administrator     Representing:   Centene									
Please select from the list of the following programs:   Public Programs ▼     You are currently enrolled in the following programs:   My Programs   ▼									

5. A description of each task can be found below:

**Download Centene Guide**: The Centene 5010 837 Companion Guide is available here for viewing.

837P Test Files: 837P test claims can be submitted through this link.

8371 Test Files: 8371 test claims can be submitted through this link.

Tasks (Complete)	
Task Name	Task Requ., Task Status Message
Download Centene Guide	No Not Started Incomplete (Acti
837P Test Files	No Failed Incomplete (Action Op
837I Test Files	No Not Started Incomplete (Acti



### Test Claim Submission

1. Login to Ramp Manager at <a href="https://sites.edifecs.com/index.jsp?centene">https://sites.edifecs.com/index.jsp?centene</a> and click on the "ICD-10 Testing" tab.

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Welcome to Centene's EDI Readiness Site									
Current Contact: Current Role: Organization Administrator   Representing: Centene .									
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2. Select the link to either 837I or 837P Test Files. Providers are allowed to submit both types of files, if necessary.

Tasks (Complete)	
Task Name	Task Requ., Task Status Message
Download Centene Guide	No Not Started Incomplete (Acti
837P Test Files	No Failed Incomplete (Action Op
837I Test Files	No Not Started Incomplete (Acti

- 3. Select the "Run Test" link.
  - 1. Review the guideline used for validation.

View Guideline 👂

- 2. Create a data file using your EDI software.
- 3. Upload the data file to the test center.



4. After sending the document return to this page to get the test results.



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4. Follow the steps as outlined on the Test Validation Wizard.

Welcome to the Validation Test Wizard This wizard will help you upload a data file to be tested against a guideline. After uploading, the Ramp Management validation engine will verify the compliance of the data file and create a detailed compliance report. Using this wizard you will: • Upload a data file to be tested • Note: You have selected the "837I Test Files" task.
Cancel Next

- 5. The test claims will be subject to edit validations and must pass all criteria prior to claims processing.
- 6. Once returned to the claims testing screen, an error report will be available for viewing if claims did not pass edit criteria.

2 Test	Results	
8	Your last test FAILED. Please check the <u>error report</u> for	r details.
	Task Status: Failed Incomplet	te (Action Optional)
Test	History	
Selec	t a report below to review your results. Th	he last test results are the only ones used when calculating your completion state Show All Tests
Edit	File Name TX EDI1235 S5 A1.txt	Submission     Time     Status     Error Count       10/14/2014     12:52:44 AM     Failed     2

7. When you have completed the process please send us an email notification to <a href="mailto:ediba@centene.com">ediba@centene.com</a> letting us know who you are and what type of files you uploaded and tested along with any issues you may feel is not accurate.