

**Member Services:**

Phone: 866-246-4358

**Provider Services:**

Phone: 866-246-4358

**Transportation:**

Phone: 866-246-4358

**Prior Authorization:**

Phone: 866-246-4359

Fax: 877-861-6722

**Care Management:**

<b>Contact Name</b>	<b>Region</b>	<b>Office Extension:</b>	<b>Work Cell:</b>
Jodi Hojnacki	State Wide, LTC Sr. Manager	866-246-4356 , ext. 24288	330-696-2615
Kathie Suttie	North West/North East Region, LTC Supervisor	866-246-4356, ext. 24286	419-366-3444
Michaelene Jester	West Central Region, LTC Supervisor	866-246-4356, ext. 63552	937-707-7599
Pam Fahrubel	State Wide- Transition of Care, Supervisor	866-246-4356, ext. 24531	614-981-6006

**Director of Utilization Management:**

Rhonda Maddern

Phone: 614-220-4900 x 24094; Toll Free: 1-866-246-4356

Email: [rmaddern@centene.com](mailto:rmaddern@centene.com)**Senior Vice President of Medical Management:**

Lori Mulichak

Phone: 614-220-4900 x 24034; Toll Free: 1-866-246-4356

Email: [lmulichak@centene.com](mailto:lmulichak@centene.com)