



UPDATES OF REPORTED CLAIMS PAYMENT SYSTEMIC ERRORS

Updated: May 15, 2021

Listed below are current Claims Payment Systemic Errors (CPSE). The issues are reported in ascending order with the most recently identified issue listed last. This log is updated bi-monthly. Buckeye Health Plan encourages you to review this log often and prior to contacting Buckeye Health Plan Provider Contact Center. If you still have questions, please call 866-296-8731 to speak to a Buckeye Health Plan Provider Claims Assistance Representative.

Description of CPSE	Date CPSE was First Identified	Status	Billing Provider Type(s) Impacted by CPSE (select all that apply)	All Date(s) and Method(s) Providers Notified of CPSE	Timeline for Fixing CPSE	Date(s) and/ or date span(s) of Corrected Claims Adjustments	Number of Claims Impacted
Confirmed Issue 145: CIA 2565 The Optum inpatient and outpatient 7/1/2020 weights and rates were not provided timely by Optum for implementation.	7/29/2020	Resolved	01-Hospital (IP & OP)	Initial notification was posted to website on 08/15/2020. Status was posted to website on 09/15/20, 10/15/20, 11/16/20, 12/16/20, 01/15/21, 03/15/21, and by 05/15/21.	Outpatient system fix completed on 08/07/20. Inpatient system fix completed on 08/25/20.	Additional payment claim adjustments were completed between: 11/17/20 - 11/24/20 12/04/20 - 12/10/20 01/01/21 - 01/05/21 Overpayment recoupment adjustments were completed between: 02/16/21- 02/26/21 03/01/21 - 03/09/21 04/02/21 - 04/05/21 04/15/21 - 04/22/21. All impacted claims have been adjusted. This issue is resolved, and will be removed from the July, 2021 submission.	71083

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<p>Confirmed Issue 154: CIA- 2650 MyCare Medicaid DME Claims billed in location code 31, 32, and 33 are incorrectly processing.</p>	<p>9/11/2020</p>	<p>Resolved</p>	<p>76-Durable Medical Equipment Supplier</p>	<p>Initial notification was posted to website on 09/15/2020. Status update posted to website on 10/15/20, 11/16/20, 12/16/20, 01/15/21, 03/15/21, and by 05/15/21.</p>	<p>System fix completed on 03/08/21.</p>	<p>Manual work around in place as of 12/08/20. Claim adjustments are complete with adjustment dates between: 01/19/21 - 01/26/21 02/16/21 - 02/26/21 03/04/21 - 03/09/21 03/16/21 - 03/23/21 03/26/21 - 03/30/21</p> <p>All impacted claims have been adjusted. This issue is resolved, and will be removed from the July, 2021 submission.</p>	<p>114</p>

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Confirmed Issue 167: CIA-2642 Telehealth Services in place of service code 02 are paying in error for dates of service after 11/15/2020.	11/25/2020	Fix is Complete & Adjustments are in Process.	21-Professional Medical Group 20-Physician/osteopath, individual	Initial notification was posted to website on 12/16/2020. Status update posted to website on 01/15/21, 03/15/21, and by 05/15/21.	System fix completed on 01/04/21.	Recovery adjustments were partially completed between 04/16/21 - 04/24/21 and 04/28/21 - 05/06/21. We estimate remaining adjustments to be complete between 05/15/21 - 06/15/21.	3150
Confirmed Issue 168: CIA-2850 DME claims are denying for being a deleted code in error.	12/2/2020	Resolved	76-Durable Medical Equipment Supplier	Initial notification was posted to website on 12/16/2020. Status update posted to website on 01/15/21, 03/15/21, and by 05/15/21.	System fix completed on 01/25/21.	Claim adjustments are complete with adjustment dates between: 02/23/21 - 02/26/21 03/01/21 - 03/9/21 04/09/21 - 04/22/21 All impacted claims have been adjusted. This issue is resolved and will be removed from the July, 2021 submission.	17809

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Confirmed Issue 173: Outpatient Hospital claims billed with mixed services are denying for invalid diagnosis code in error.	12/9/2020	Resolved	01-Hospital (Outpatient)	Initial notification was posted to website on 12/16/2020. Status update posted to website on 01/15/21, 03/15/21, and by 05/15/21.	System fix completed on 01/16/21.	<p>Claim adjustments are complete with adjustment dates between: 03/08/21 - 03/09/21 04/15/21 - 04/22/21 04/26/21 - 05/06/21</p> <p>All impacted claims have been adjusted. This issue is resolved and will be removed from the July, 2021 submission.</p>	88
Confirmed Issue 175: Behavioral Health claims for H0036 in LC 53 are denying in error.	12/22/2020	Resolved	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider	Initial notification was posted to website on 01/15/2021. Status update posted to website on 03/15/21 and by 05/15/21.	System fix completed on 01/21/21.	<p>Claim adjustments are complete with adjustment dates between: 02/26/21 - 03/05/21 03/16/21 - 03/23/21 03/26/21 - 04/02/21</p> <p>All impacted claims have been adjusted. This issue is resolved and will be removed from the July 2021 report.</p>	1068

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<p>Confirmed Issue 177: Behavioral Health claims for non-CMHC providers billing CPT codes 99201-99215 in place of service 12 (home) are denying in error.</p>	<p>12/22/2020</p>	<p>Resolved</p>	<p>72-Nurse Practitioner Individual 24-Physician Assistant 20-Physician/osteopath, individual 42-Psychologist, Individual</p>	<p>Initial notification was posted to website on 01/15/2021. Status update posted to website on 03/15/21 and by 05/15/21.</p>	<p>System fix completed on 01/21/21.</p>	<p>Claim adjustments are complete with adjustment dates between: 03/01/21 - 03/09/21 03/20/21 - 04/02/21 All impacted claims have been adjusted. This issue is resolved and will be removed from the July, 2021 report.</p>	<p>1443</p>
<p>Potential Issue 178: CIA-3969 Outpatient Hospital and Ambulatory Surgery Center claims billed using modifier JW (discarded drug not administered) caused a limited number of claims to pay \$0.00. Upon further review this was determined not to be a CPSE issue.</p>	<p>12/22/2020</p>	<p>Resolved</p>	<p>46-Ambulatory Surgery Center 01-Hospital (Outpatient)</p>	<p>Initial notification was posted to website on 01/15/2021. Status update posted to website on 03/15/21 and by 05/15/21.</p>	<p>System fix completed on 01/25/21.</p>	<p>Based upon further clarification from ODM, it was determined claims originally processed correctly. This issue is resolved and will be removed from the July, 2021 report.</p>	<p>NA</p>

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Confirmed Issue 181: Behavioral Health claims are denying for missing or invalid modifier in error.	01/18/21	Resolved	<p>95-ODADAS Certified/Licensed (SUD) Treatment Program</p> <p>84-Ohio Department of Mental Health (Community Mental Health) Provider</p>	Initial notification was posted to website on 03/15/2021. Status update to be posted to website by 05/15/21.	System fix completed on 02/11/21.	<p>Claim adjustments are complete with adjustment dates between:</p> <p>03/02/21 - 03/09/21 03/24/21 - 04/12/21 04/21/21 - 04/23/21</p> <p>All impacted claims have been adjusted. This issue is resolved and will be removed from the July, 2021 submission.</p>	15296
Confirmed Issue 184: CIA-4017 Secondary MyCare Medicaid DME claims are denying for missing or invalid modifier in error.	01/27/21	Fix is Complete & Adjustments are in Process.	76-Durable Medical Equipment Supplier	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix completed on 05/07/21	<p>Manual work-around in place as of 03/31/2021. Claims adjustment project will be submitted and completed within 60 days of system fix implementation. We estimate claim adjustments to be completed between 06/15/21 - 07/20/21.</p>	Pending

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Confirmed Issue 189: Behavioral health claims which billed CPT 90832 with modifier U2, U3, or U4 in first position and either GT or no modifier in second position overpaid in error.	1/15/2021	Resolved	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix completed on 01/20/21	Claim adjustments are complete with adjustment dates between: 04/06/21 - 04/22/21 04/30/21 - 05/08/21 All impacted claims have been adjusted. This issue is resolved and will be removed from the July, 2021 submission.	5203
Confirmed Issue 193: Medication Administered by Medical Personnel codes are denying for invalid diagnosis code in error when being used to treat Alcoholism.	02/09/21	Fix is Complete & Adjustments are in Process	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix completed on 02/23/21.	Claim adjustments were partially completed between: 03/22/21 - 03/29/21 04/15/21 - 04/26/21 05/03/21 - 05/10/21 We estimate remaining adjustments to be completed between 05/15/21 - 06/15/21.	539

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Confirmed Issue 200: CIA-4093 Medical claims billing CPT code 96372 are denying for needing to be billed with J code in error.	02/23/21	Fix in Process	35-Optometrist Individual 20-Physician/osteopath, individual	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix requires additional time and is expected to be complete by 06/10/21.	A manual work-around is in place as of 05/11/2021 while system fix is in process. Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate claim adjustments to be completed between 07/15/21 - 08/15/21.	Pending
Confirmed Issue 201: Behavioral Health Psychological testing claims are denying for exceeding benefit limitation in error.	02/24/21	Fix is Complete & Adjustments are in Process	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix completed on 04/12/21.	Claim adjustments were partially completed between: 04/15/21 - 04/26/21 05/01/21 - 05/03/21 We estimate remaining claim adjustments to be complete between 05/15/21 - 06/15/21.	133

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<p>Potential Issue 202: CIA-4137 MyCare Nursing Facility Claims with COVID diagnosis are not applying patient liability appropriately.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/04/21	Resolved	86-Nursing Facility	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	No system fix required. Issue determined to be a manual processing issue. Corrective action performed on 03/12/21.	It was determined that less than 25 providers were impacted. Claim adjustments are estimated to be complete between 06/01/21 - 06/30/21. This issue is resolved and will be removed from July, 2021 submission.	Pending
<p>Potential Issue 204: CIA-4143 Home delivered meals (CPT S5170) claims submitted through web portal for MyCare members are processing through Medicare in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/05/21	Resolved	45-Waivered Services Organization 55-Waivered Services Individual	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21. Provider Relations contacted impacted providers between 03/23/21 - 04/01/21 through phone and email.	System fix completed on 03/19/21.	It was determined that less than 25 providers were impacted. Impacted providers have been advised to rebill claims. This issue is resolved and will be removed from July, 2021 submission.	NA

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<p>Potential Issue 205: CIA-4133 MyCare hospice claims billing T2046 are incorrectly denying under Medicaid for needing primary insurance information in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/05/21	Resolved	44-Hospice	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix completed on 03/16/21.	It was determined that less than 25 providers were impacted. Impacted claims were adjusted on 03/26/21. This issue is resolved and will be removed from July, 2021 submission.	2
<p>Potential Issue 206: Behavioral Health claims billing CPT 97151-97158 by Psychologist are denying for procedure invalid for provider specialty in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/15/21	Resolved	95-ODADAS Certified/Licensed (SUD) Treatment Program 84-Ohio Department of Mental Health (Community Mental Health) Provider	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix completed on 03/16/21.	There were less than 25 providers impacted. Impacted claims were adjusted between 04/13/21 - 04/16/21. Issue is resolved and will be removed from the July, 2021 submission.	91
<p>Potential Issue 207: CIA-4161 Incorrect Cost to Charge Ratio allowance applied on Non-DRG prospective paid hospitals.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/15/21	Resolved	01-Hospital (Inpatient)	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	N/A	Based upon ODM feedback, it was determined that claims appropriately processed. Issue is resolved and will be removed from the July, 2021 submission.	NA

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<p>Potential Issue 208: Behavioral Health claims billing 99417 and G2212 are denying for procedure invalid for diagnosis code in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/16/21	Resolved	<p>95-ODADAS Certified/Licensed (SUD) Treatment Program</p> <p>84-Ohio Department of Mental Health (Community Mental Health) Provider</p>	Initial notification was posted to website on 03/15/2021. Status update will be posted on website by 05/15/21.	System fix completed on 03/31/21.	<p>There were less than 25 providers impacted. Claim adjustments were completed between 04/16/21 - 04/20/21. Issue is resolved and will be removed from the July, 2021 submission.</p>	4
<p>Confirmed Issue 209: CIA- 4168 CPT 87636/ U0002 incorrectly denying for procedure not allowed for CLIA certification type.</p>	03/19/21	Fix in Process.	80-Independent Laboratory	Initial notification will be posted to website by 05/15/2021.	Due to the complexity of the issue, the system fix is estimated to be complete by 06/15/21.	<p>Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate adjustments to be complete between 07/15/21 - 08/15/21.</p>	Pending

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<p>Potential CPSE 210: CIA-4152 Hospice claims billing CPT G0299 / G0155 are underpaying in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/23/21	Resolved	44-Hospice	Initial notification will be posted to website by 05/15/2021.	System fix in process and estimated to be complete by 06/15/21.	<p>There were less than 25 providers impacted. Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate adjustments to be complete between 07/15/21- 08/15/21. This issue is resolved and will be removed from the July, 2021 submission.</p>	91
<p>Confirmed Issue 211: CIA-4153 Home Health Nursing reassessments billing T1001 between day 56 - 60 denying for no authorization in error.</p>	03/19/21	Fix is Complete & Adjustments are in Process.	16 & 60-Home Health Agency	Initial notification will be posted to website by 05/15/2021.	System fix completed on 04/14/21.	Claim adjustments are in process with estimated completion date between 06/15/21 - 07/15/21	663

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<p>Potential Issue 212: CIA-4179 Inpatient child birth claims for Children's hospitals are paying in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/26/21	Resolved	01-Hospital (Inpatient)	Initial notification will be posted to website by 05/15/2021.	System fix in process and estimated to be complete by 06/15/21.	There were less than 25 providers impacted. Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate adjustments to be complete between 07/15/21-08/15/21. This issue is resolved and will be removed from the July, 2021 submission.	Pending
<p>Potential Issue 213: MyCare Medicare therapy claims are denying for code not covered for provider type in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	03/23/21	Resolved	86-Nursing Facility	Initial notification will be posted to website by 05/15/2021.	Issue was determined to be a manual processing error. Education provided on 04/21/21.	There were less than 25 providers impacted. Claim adjustments were completed on 05/06/21. Issue is resolved and will be removed from the July, 2021 submission.	2

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Confirmed Issue 214: CIA-4196 Outpatient hospital claims billing G0480 are denying for not being reimbursable per state guidelines in error.	03/30/21	Fix is Complete & Adjustments are in Process.	01-Hospital (Outpatient)	Initial notification will be posted to website by 05/15/2021.	System fix completed on 04/06/21.	Claim adjustments were partially completed between: 03/23/21 - 03/30/21 04/16/21 - 04/28/21 05/03/21 - 05/11/21 Remaining claim adjustments are expected to be complete between 05/15/21 - 06/15/21.	588
Confirmed Issue 215: CIA-4080 Sleep Study Claims billed with for CPT codes 95810 and 95811 are denying for missing or invalid modifier in error.	04/08/21	Fix is Complete & Adjustments are in Process.	20-Physician/osteopath, individual 24-Physician Assistant 50-Clinic 21-Professional Medical Group	Initial notification will be posted to website by 05/15/2021.	System fix completed on 05/06/21.	Manual work around in place as of 04/09/2021. Impacted claims are being identified for a claim adjustment project. We estimate claim adjustments to be complete between 06/15/21 - 07/15/21.	Pending

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Confirmed Issue 216: CIA-4216 Notification of Pregnancy code 59899 underpaying/ denying in error.	04/08/21	Fix in Process.	72-Nurse Practitioner Individual 24-Physician Assistant 20-Physician/osteopath, individual 50-Clinic 21-Professional Medical Group	Initial notification will be posted to website by 05/15/2021.	System fix is in process and estimated to be complete by 06/15/21.	Manual work-around in place as of 04/09/2021. An initial claim adjustment project has been completed with adjustment dates between 04/13/21 - 04/14/21. Reporting will be ran once system fix is complete to ensure all impacted claims have processed appropriately. We estimate the final claim adjustment project to be complete between 07/01/21 - 08/31/21.	Pending

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<p>Confirmed Issue 217: CIA-4199 Professional claims billed with CPT 95886 incorrectly paid appropriate prof/tech rate split.</p>	<p>04/07/21</p>	<p>Fix is Complete & Adjustments are in Process.</p>	<p>72-Nurse Practitioner Individual 24-Physician Assistant 20-Physician/osteopath, individual 50-Clinic 21-Professional Medical Group</p>	<p>Initial notification will be posted to website by 05/15/2021.</p>	<p>System fix completed on 04/17/21.</p>	<p>Manual work-around in place as of 04/08/2021. Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate claim adjustments to be completed between 06/15/21 - 07/15/21.</p>	<p>Pending</p>
<p>Potential Issue 218: CIA-2543 Claims billed for CPT S9445 and S9446, without modifier, are denying for incorrect CPT/HCPCS/REV/MOD of unlisted code based on CPT/CMS guidelines in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	<p>04/09/21</p>	<p>Resolved</p>	<p>01-Hospital (Outpatient)</p>	<p>Initial notification will be posted to website by 05/15/2021.</p>	<p>System fix completed on 04/12/21.</p>	<p>There were less than 25 providers impacted. Claim adjustments were completed on 04/17/21. Issue is resolved and will be removed from the July, 2021 submission.</p>	<p>45</p>

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<p>Potential Issue 219: MyCare Medicare DME claims are not crossing over to process under secondary Medicaid.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	04/20/21	Resolved	76-Durable Medical Equipment Supplier	Initial notification will be posted to website by 05/15/2021.	System fix is being researched and estimated to be complete by 05/31/21.	<p>There were less than 25 providers impacted. Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate adjustments to be complete between 07/15/21- 08/15/21. This issue is resolved and will be removed from the July, 2021 submission.</p>	Pending
<p>Potential Issue 220: MyCare Medicare lab claims are denying for invalid CLIA in error when CLIA is billed on claim.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	04/23/21	Resolved	80-Independent Laboratory	Initial notification will be posted to website by 05/15/2021.	Issue was determined to be a manual processing error. Education provided on 04/19/21.	<p>There were less than 25 providers impacted. We estimate adjustments to be complete between 06/01/21- 07/01/21. Issue is resolved and will be removed from the July, 2021 submission.</p>	Pending

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Confirmed Issue 221: CIA-4160. MyCare claims billing CPT codes 99441-99443 are incorrectly bypassing Medicare processing in error.	04/06/21	Fix is Complete & Adjustments are in Process.	72-Nurse Practitioner Individual 24-Physician Assistant 20-Physician/osteopath, individual 50-Clinic 21-Professional Medical Group	Initial notification will be posted to website by 05/15/2021.	System fix completed on 04/14/21.	Claims adjustment project has been submitted. We estimate adjustments to be complete between 06/15/21 - 07/15/21.	10907
Confirmed Issue 222: Nursing facility claims denied for no authorization during ODM authorization waived timeframe.	04/26/21	Fix is Complete & Adjustments are in Process.	86-Nursing Facility	Initial notification will be posted to website by 05/15/2021.	Issue was determined to be a manual processing error. Education provided on 05/06/21.	Impacted claims are being identified for a claim adjustment project. We estimate claim adjustments to be complete between 06/15/21 - 07/15/21.	Pending

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<p>Potential Issue 223: Behavioral Health claims billing CPT 90868 in office place of service are denying for invalid place of service in error.</p> <p>Upon further review this was determined not to be a CPSE issue.</p>	04/28/21	Resolved	42-Psychologist, Individual	Initial notification will be posted to website by 05/15/2021.	NA	Upon further review, this was determined to be provider billing error. This issue will be removed from our July, 2021 report.	NA
<p>Confirmed Issue 224: CIA-4237. Professional claims billing CPT G0480-G0483 are incorrectly denying for coding edits.</p>	04/28/21	Fix in Process.	<p>80-Independent Laboratory</p> <p>79-Independent Diagnostic Testing Facility</p> <p>20-Physician/osteopath, individual</p> <p>72-Nurse Practitioner Individual</p> <p>21-Professional Medical Group</p> <p>50-Clinic</p>	Initial notification will be posted to website by 05/15/2021.	System fix is being researched and estimated to be complete by 05/31/21.	Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate claim adjustments to be complete between 07/15/21 - 08/15/21.	Pending

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Confirmed Issue 225: CIA-4231 Claims billing CPT 59425 are denying as non-covered in error.	05/03/21	Fix is Complete & Adjustments are in Process.	72-Nurse Practitioner Individual 21-Professional Medical Group 20-Physician/osteopath, individual 24-Physician Assistant 50-Clinic	Initial notification will be posted to website by 05/15/2021.	System fix completed by 05/11/21.	Impacted claims are being identified for a claim adjustment project. We estimate claim adjustments to be complete between 06/15/21 - 07/15/21.	Pending
Potential Issue 226: CIA-4272 MyCare Medicaid claims for skilled nursing stays are denying for needing additional information from Medicare in error when Medicare benefits are exhausted and there is an authorization under Medicaid.	05/06/21	Fix in Process.	86-Nursing Facility	Initial notification will be posted to website by 05/15/2021.	System fix is being researched and estimated to be complete by 05/31/21.	Claims adjustment project will be submitted and completed within 60 days of fix implementation. We estimate adjustments to be complete between 07/15/21 - 08/15/21.	Pending

Description of CPSE	Date CPSE was First Identified	Status	Billing Provider Type(s) Impacted by CPSE (select all that apply)	All Date(s) and Method(s) Providers Notified of CPSE	Timeline for Fixing CPSE	Date(s) and/ or date span(s) of Corrected Claims Adjustments	Number of Claims Impacted
<p>Potential Issue 227: Behavioral Health telehealth claims billing CPT H2019, in an office location, are overpaying the community rate in error.</p>	<p>05/07/21</p>	<p>Fix in Process.</p>	<p>84-Ohio Department of Mental Health (Community Mental Health) Provider 95-ODADAS Certified/Licensed (SUD) Treatment Program</p>	<p>Initial notification will be posted to website by 05/15/2021.</p>	<p>System fix is in process and estimated to be complete by 06/10/21.</p>	<p>Claims recoupment project will be submitted and completed within 90 days of fix implementation. Due to the required notification period for all recoveries, we estimate adjustments to be complete between 08/15/21 - 09/15/21.</p>	<p>Pending</p>

Description of CPSE	Date CPSE was First Identified	Status	Billing Provider Type(s) Impacted by CPSE (select all that apply)	All Date(s) and Method(s) Providers Notified of CPSE	Timeline for Fixing CPSE	Date(s) and/ or date span(s) of Corrected Claims Adjustments	Number of Claims Impacted
Confirmed Issue 228: Paid MyCare Medicare home health claims applied coinsurance in error.	11/05/20	Fix is Complete & Adjustments are in Process.	16 & 60-Home Health Agency	Initial notification will be posted to website by 05/15/2021.	System fix completed 11/13/20.	This issue impacted only the Medicare portion of MyCare claims. An initial claim adjustment project has been completed. Claim adjustments were completed between 01/14/21 - 01/28/21 and 02/03/21 - 02/18/21. We are running fall-out reporting to ensure all impacted claims were adjusted and paid appropriately.	Pending