

Transportation Benefits

Quick Reference for Providers 05/01/2016



Nursing Facility and Hospital Non-Emergency Transportation Scheduling Options

➤ Call Buckeye Health Plan Transportation for Non-Ambulance Levels of Service

Medicaid: 866-246-4358 MyCare: 866-549-8289

➤ Direct Scheduling with Preferred Providers (Non-Ambulance must be in-network)

- Facility may directly schedule with an **in-network** transportation provider to arrange the following trips:
 - Originating from a hospital; or
 - Either originating or involving the return to a nursing facility
- To communicate preferred providers not in-network, contact Chris Irwin at Christopher.Irwin@evhc.net
- Facility may directly schedule **ambulance** levels of service with **in-network** or **out-of-network** providers

➤ Transportation Facility Help Desk for Non-Ambulance Levels of Service: 866-282-4836

- The TFHD is available to provide assistance directly to **Facility Internal Staff Only** concerning immediate transportation concerns and/or ongoing transportation issues for non-ambulance services

Authorizations for Non-Emergency Transportation

➤ Ambulance level of service

- MyCare and Medicare Fax Number: 877-861-6722
 - Fax Ohio Medicaid form ODM01960 - Ambulance: Certification of Medical Necessity for prior authorization
 - For consideration of retroactive authorization, fax ambulance run sheet along with form ODM01960
- Medicaid
 - Prior authorization not required (land transportation)

➤ Wheelchair van and Ambulatory levels of service

- Transportation provider must be in-network with Access2Care for reimbursement of services
- Network transportation provider submits trip for claim processing via A2C Online Portal when services are not scheduled through the Buckeye Health Plan Transportation Line
- No prior authorization is required; however, it is recommended to confirm eligibility prior to services for ALL trips

Member Benefits by Buckeye Health Plan Product Type

Non-Emergency Transportation Service	Medicare	Medicaid	MyCare Ohio
Ambulance (for non-ambulatory stretcher)	Covered	Covered	Covered
Ambulette (for non-ambulatory wheelchair van)	Non-covered	Covered	Covered
Ambulatory Transportation (taxi, sedan, public transit)	Non-covered	Covered with limits*	Covered with limits*

***Trip limits apply. Call the Buckeye Health Plan Transportation Line to ensure eligibility. Once Medicaid and MyCare Ohio Members exceed their annual trip limit, please contact the county NET transportation services, operated at the local County Department of Job and Family Services Office. Please find CDJFS contact information on the reverse side, or please contact Buckeye Health Plan Member Services for assistance contacting the CDJFS.**

Questions? Contact Provider Services: (866) 296-8731
<http://www.buckeyehealthplan.com/for-providers/>

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Local CDJFS Offices

ADAMS	937-544-2371	HAMILTON	513-946-1000	NOBLE	740-732-2392
ALLEN	419-228-2621	HANCOCK	419-422-0182	OTTAWA	419-898-3688
ASHLAND	419-282-5000	HARDIN	419-675-1130	PAULDING	419-399-3756
ASHTABULA	440-998-1110	HARRISON	740-942-2171	PERRY	740-342-3551
ATHENS	740-797-2523	HENRY	419-592-0946	PICKAWAY	740-474-7588
AUGLAIZE	419-739-6505	HIGHLAND	937-393-4278	PIKE	740-947-2171
BELMONT	740-695-1075	HOCKING	740-385-5663	PORTAGE	330-297-3750
BROWN	937-378-6104	HOLMES	330-674-1111	PREBLE	937-456-6205
BUTLER	513-887-5600	HURON	419-668-8126	PUTNAM	419-523-4580
CARROLL	330-627-2571	JACKSON	740-286-4181	RICHLAND	419-774-5400
CHAMPAIGN	937-484-1500	JEFFERSON	740-282-0961	ROSS	740-773-2651
CLARK	937-327-1700	KNOX	740-397-7177	SANDUSKY	419-334-3891
CLERMONT	513-732-7111	LAKE	440-350-4000	SCIOTO	740-354-6661
CLINTON	937-382-0963	LAWRENCE	740-532-3324	SENECA	419-447-5011
COLUMBIANA	330-424-1471	LICKING	740-670-8999	SHELBY	937-498-4981
COSHOCTON	740-622-1020	LOGAN	937-599-5165	STARK	330-452-4661
CRAWFORD	419-562-0015	LORAIN	440-244-4150	SUMMIT	330-643-8200
CUYAHOGA	216-987-7000	LUCAS	419-213-8999	TRUMBULL	330-675-2000
DARKE	937-548-4132	MADISON	740-852-4770	TUSCARAWAS	330-339-7791
DEFIANCE	419-782-3881	MAHONING	330-740-2600	UNION	937-644-1010
DELAWARE	740-833-2300	MARION	740-387-8560	VAN WERT	419-238-5430
ERIE	419-626-6781	MEDINA	330-722-9300	VINTON	740-380-1545
FAIRFIELD	740-652-7889	MEIGS	740-992-2117	WARREN	513-695-1420
FAYETTE	740-335-0350	MERCER	419-586-5106	WASHINGTON	740-373-5513
FRANKLIN	614-233-2000	MIAMI	937-440-3471	WAYNE	330-287-5800
FULTON	419-337-0010	MONROE	740-472-1602	WILLIAMS	419-636-6725
GALLIA	740-446-3222	MONTGOMERY	937-225-4148	WOOD	419-352-7566
GEAUGA	440-285-9141	MORGAN	740-962-4616	WYANDOT	419-294-4977
GREENE	937-562-6000	MORROW	419-947-9111		
GUERNSEY	740-432-2381	MUSKINGUM	740-454-0161		

The numbers provided on this list are subject to change. Please contact Buckeye Health Plan Member Services for further assistance contacting your local CDJFS.

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